



Tacoma Pierce County Coalition to End Homelessness

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Friday Coalition Meeting Transcript – 2025-08-03

86

00:07:51.390 --> 00:08:11.070

Rob Huff (he/him): So welcome everyone. This is, strangely enough, not a talk about technology. And AI this morning, although there will be technology involved. Welcome to the weekly meeting of the Tacoma Pierce county coalition to end homelessness. It looks like we have about 31 folks in the room.

87

00:08:11.210 --> 00:08:14.190

Rob Huff (he/him): So, Rosemary, would you like to get us kicked off.

88

00:08:15.040 --> 00:08:21.530

Rosemary Powers: Good morning, Rob, and good morning. Everyone welcome to our open table, where we learn from one another with respect

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00:08:21.830 --> 00:08:32.299

Rosemary Powers: an act to end homelessness in Pierce County. We acknowledge our debt to the continuing shepherding of this land and water by the native peoples of the Salish Sea, especially the Puyallup tribe of Indians.

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00:08:32.400 --> 00:08:39.289

Rosemary Powers: we call ourselves to listen to and uplift the voices and experiences of the indigenous peoples of this land and beyond.

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00:08:40.100 --> 00:09:07.339

Rosemary Powers: Today I also acknowledge the important cultural events taking place during the paddle to Elwa. 2025 canoe journey, with the final landing yesterday at the mouth of the Elwa River, near Port Angeles. This marks a sacred voyage taken by tribal families living on the Sailor Sea, hosted this year by the Lower Elwha Clallam tribe, and involving many host communities along the way. Over the next 5 days there will be gathering of all for cultural protocols, ceremonies, rest and good food.

92

00:09:09.630 --> 00:09:27.739

Rosemary Powers: celebrating the removal of dams and reclamation of the river. This year's journey was challenged by a tanker truck petroleum spill on July 18, th on the Elwha River at Indian Creek, near Port Angeles that spilled nearly 3,000 gallons of gas into the river, as well as 172 gallons of Diesel, and killed at least 2,000 fish

93

00:09:28.090 --> 00:09:38.310

Rosemary Powers: in their historical role as stewards. The Lower Elwa tribe is deeply involved in the response, and monitoring the canoe journey, marks their resilience and unity in the face of such challenges.



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94

00:09:39.380 --> 00:09:51.219

Rosemary Powers: This week I was introduced to the work of Stand up, comedian Josh Johnson, a remarkably accessible speaker, who has been active as a performer and writer for some years. Recently on the daily show

95

00:09:51.560 --> 00:10:06.030

Rosemary Powers: in the Youtube video, I stumbled upon, Johnson, started his set with a simple but profound realization. He had as a 6 year old child, that his teacher, whom he only saw at school, was more than a teacher, that she was other things, too, and wasn't always at school.

96

00:10:06.400 --> 00:10:15.259

Rosemary Powers: Johnson took the audience on an hilarious ride through a child's musings when, seeing the teacher in a grocery store, and being shocked that she had a house and bought groceries.

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00:10:15.680 --> 00:10:25.810

Rosemary Powers: Johnson used this opening to paint other pictures of complex personhood. Arriving finally at his critique of the current US. President, and calling out less admirable aspects of personhood.

98

00:10:26.260 --> 00:10:42.319

Rosemary Powers: This whole monologue set me to thinking more about what it means to be seen as a whole person, and how little space is given to those without houses to be more than a stereotype, or in some cases treated as someone with a single identity that justifies either an eligibility or a denial.

99

00:10:46.570 --> 00:10:47.430

Rosemary Powers: Excuse me.

100

00:10:49.910 --> 00:11:07.909

Rosemary Powers: We saw that powerfully in the Invisible People video clip we watched last week, and in the sections we didn't see those being interviewed noted how little basic respect they received from law enforcement, as if their very selves, as well as their possessions were unwanted garbage, and deserving of no more than 5 min notice of an encampment sweep.

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00:11:08.150 --> 00:11:19.719

Rosemary Powers: That video was focused on Louisville, Kentucky, but all of us have heard similar reports witnessed such interactions or experienced being boxed into one aspect of ourselves. However true that aspect is.

102



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00:11:20.500 --> 00:11:29.180

Rosemary Powers: I'm more than that, we insist sometimes feeling. We're shouting into the wind, and then we wonder how much space we are giving others to show different aspects of themselves.

103

00:11:29.560 --> 00:11:40.179

Rosemary Powers: What kind of surprising stories might we share if we wondered more about the life of someone whose experience feels so different from ours? Who's trying our patience or is making choices that appear self defeating

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00:11:40.740 --> 00:11:56.449

Rosemary Powers: most faith. Traditions make claims about how to become our best person or self, though some question the reality of a self at all, and some social science theories question the notion of a whole person at all, preferring to think of humans as performing different roles or wearing different masks.

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00:11:56.750 --> 00:12:04.480

Rosemary Powers: I prefer to imagine the possibilities suggested by Walt Whitman's short self description. In his poem Song of Myself, 51,

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00:12:04.830 --> 00:12:10.490

Rosemary Powers: he says, the past and the present wilt I have filled them, empty them.

107

00:12:10.630 --> 00:12:13.279

Rosemary Powers: and proceed to fill my next fold of the future.

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00:12:13.730 --> 00:12:15.780

Rosemary Powers: Do I contradict myself?

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00:12:16.210 --> 00:12:19.170

Rosemary Powers: Very well, then, I contradict myself.

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00:12:19.300 --> 00:12:22.210

Rosemary Powers: I am large. I contain multitudes.

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00:12:23.200 --> 00:12:33.420

Rosemary Powers: When we think about our own contradictions as a resource for understanding others, we might consider how these multitudes can support creative action, respect, and deeper human connection.



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112

00:12:33.740 --> 00:12:35.920

Rosemary Powers: Welcome today to this work.

113

00:12:38.900 --> 00:12:41.280

Rosemary Powers: Well, welcome everyone and

114

00:12:42.890 --> 00:12:49.959

Rosemary Powers: to our space together. And this is a time where we for new folks, we encourage people to say hello, not to describe their

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00:12:50.300 --> 00:12:56.920

Rosemary Powers: their work that they're doing in any detail. But let us know who you are, and and we can put that in the chat. If you would like to hear.

116

00:12:57.040 --> 00:13:02.729

Rosemary Powers: Would you like us to hear about your work, and we can schedule a time for you to come and actually explain it to us. So

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00:13:03.040 --> 00:13:13.059

Rosemary Powers: I'm not sure Teresa's here today, but you can put your information in the chat and we'll check with you check back with you to schedule something in terms of our work together.

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00:13:14.010 --> 00:13:21.849

Rosemary Powers: We ask that people keep themselves on mute when they're not speaking. Use the raised hand function when you're wanting to be recognized to speak

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00:13:22.200 --> 00:13:35.809

Rosemary Powers: and then turn off your video. If you're doing something that might be distracting, we use the chat for conversation and asking questions. So it's not at all disrespectful to use that very deeply and have side conversations going on during the meeting is fine.

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00:13:37.460 --> 00:13:45.889

Rosemary Powers: I think Rob has put the more norms we usually we usually mention in the chat. So you can look at those. And now, if there's anyone who wants to just say Hello.

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00:13:46.070 --> 00:13:48.150



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Rosemary Powers: raise your hand or wave your hand, and

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00:13:48.520 --> 00:13:53.220

Rosemary Powers: we'll be happy to greet you and move on. Then.

123

00:14:01.480 --> 00:14:02.070

Rob Huff (he/him): Hi!

124

00:14:02.070 --> 00:14:02.970

Rob Huff (he/him): Is it? Go ahead!

125

00:14:03.350 --> 00:14:20.579

Liza Burell: I have been on in the meeting before, but I just wanted to say hello, because I'm not a regular participant. My name is Liza Burrell. I use she her pronouns, and I'm with a consulting firm called Uncommon Bridges, and we are supporting the unified regional approach to Homelessness project in Pierce County.

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00:14:22.090 --> 00:14:24.010

Rosemary Powers: Welcome, Liza, and thank you for your work.

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00:14:31.810 --> 00:14:37.200

Rosemary Powers: So just for all anyone else who might have a hard time getting into this speaking place.

128

00:14:37.390 --> 00:14:46.789

Rosemary Powers: Or maybe you're on a phone or something. If you want to put your information in the chat. If you're interested in some resources that you've come here to learn about. Put that in there, and

129

00:14:47.020 --> 00:14:52.570

Rosemary Powers: someone will be responding because we're pretty. We're pretty good at doing that. So, Rob, I'll turn it back to you.

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00:14:53.750 --> 00:14:57.092

Rob Huff (he/him): All right. Thank you, Rosemary. So much for

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00:14:57.610 --> 00:15:02.970

Rob Huff (he/him): a thoughtful opening to this week's meeting, as always. Sarah, I see you have your hand up.



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132

00:15:11.160 --> 00:15:12.550

Sarah Howe: Can you hear me? Okay, Rob.

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00:15:12.750 --> 00:15:13.969

Rob Huff (he/him): I can. Yeah.

134

00:15:14.270 --> 00:15:19.941

Sarah Howe: I am never going to get away from the jinx of a microphone. Oh, well, I'll get over it.

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00:15:20.820 --> 00:15:29.683

Sarah Howe: This one's a lot better, though, because I can figure it out. I, as I wrote in the chat, I'm only going to be here for the 1st hour. And

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00:15:30.220 --> 00:15:39.369

Sarah Howe: I got Jared's email last night. I would like to meet with them at some point in time, and I know there's at least one more person going to be there.

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00:15:39.821 --> 00:15:46.500

Sarah Howe: Maybe we could set up an appointment. I do have a job developer, but that's not why

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00:15:46.670 --> 00:15:56.890

Sarah Howe: I want to meet with them. I want to volunteer or work in some compassion and some position to try to assist them. Because

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00:15:57.070 --> 00:15:58.410

Sarah Howe: that's why I'm here.

140

00:15:59.950 --> 00:16:09.880

Rob Huff (he/him): Well, Garrett's on the call, and I'm sure. I if Garrett doesn't have your email address, I can send it over and so you can get in touch.

141

00:16:10.140 --> 00:16:11.219

Gerrit Nyland: Yeah, I'll connect up.

142

00:16:11.220 --> 00:16:11.919



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Gerrit Nyland: Thanks, Sarah.

143

00:16:12.900 --> 00:16:16.940

Sarah Howe: Yeah, I forwarded. Have you worked with James Cheney before?

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00:16:17.370 --> 00:16:18.400

Sarah Howe: KA.

145

00:16:18.820 --> 00:16:20.580

Sarah Howe: I'm sorry I have trouble pronouncing it.

146

00:16:21.470 --> 00:16:21.720

Gerrit Nyland: No.

147

00:16:21.720 --> 00:16:22.630

Sarah Howe: Anyway.

148

00:16:22.630 --> 00:16:24.570

Gerrit Nyland: I'll reach out and we can connect up.

149

00:16:24.570 --> 00:16:31.019

Sarah Howe: Yeah, thank you. And I'm gonna have to leave right in the middle of your guys presentation. I apologize for that.

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00:16:31.970 --> 00:16:32.899

Rob Huff (he/him): Thanks, Sarah.

151

00:16:33.630 --> 00:16:34.360

Sarah Howe: Thanks.

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00:16:35.110 --> 00:16:56.319

Rob Huff (he/him): All right. So let's shift over to the 1st thing we do at every week's meeting after our introduction is, talk a little bit about what people are seeing changing on the streets across Pierce County this week. This is an opportunity for folks who are doing outreach, and individuals who are supporting our community to



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00:16:56.490 --> 00:17:09.389

Rob Huff (he/him): share what they're seeing. How enforcement changes might be impacting the community. And the one caveat that I want to bring up as always is. Please don't

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00:17:09.800 --> 00:17:31.460

Rob Huff (he/him): share the exact location of a concern area of concern. We do not want to inadvertently cause more enforcement to be targeted on a particular community because we mention it here. So just keep that in mind. And let's get started. I see Sally has her hand up.

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00:17:32.540 --> 00:17:36.259

Sally Perkins: Yes, so the hilltop has been re

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00:17:36.390 --> 00:17:50.430

Sally Perkins: designated as an emphasis area. Most of the hilltop has for the attentions of the heal team. So and the city has not really given a very good description of what the new processes are.

157

00:17:50.837 --> 00:18:17.739

Sally Perkins: So it's not clear how frequently sweeps will continue to happen. Yesterday there were some areas that were visited by city people and police. This morning. There was confusion about what that was all about. One group of people said that they all they were doing was helping clean up, and another group said they took clothes and hygiene supplies and shoes and everything. So I

158

00:18:18.250 --> 00:18:28.269

Sally Perkins: I've written to Caleb to ask him to clarify what the city is doing with this, so we can tell people what to expect. But it's very disconcerting to be honest, as somebody who

159

00:18:28.730 --> 00:18:58.120

Sally Perkins: is trying to help people in the hilltop to have a continued over emphasis. I would call it targeting. If I were in a bad mood. By the city to the hilltop, and the people there don't deserve that they deserve help, and they deserve the kind of help that's actually relevant to what's going on with them in their circumstances and giving them more Hill team is, in my opinion, not going to do that. So anyway, that's what's going on. If you are helping people in the hilltop be aware they may be moving around.

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00:18:58.120 --> 00:19:06.610

Sally Perkins: they, and they may be really confused about what their status is and what's going to happen to them. So that's the report. Thank you.

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00:19:08.010 --> 00:19:13.939

Rob Huff (he/him): Yeah, thanks, Sally, for your letter to council members that you sent earlier this week. And

162

00:19:14.740 --> 00:19:32.170

Rob Huff (he/him): yeah, unfortunately, doubling down on poor policy just is not going to improve the outcomes for people who are in need of help there in the hilltop or elsewhere around the county. So thanks for raising that up. Anyone else want to share what they're seeing in terms of

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00:19:32.330 --> 00:19:34.906

Rob Huff (he/him): changes in the neighborhood.

164

00:19:36.070 --> 00:19:42.150

Rob Huff (he/him): and any particular needs that maybe the 64 of us in this room might be able to help address.

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00:19:48.750 --> 00:20:01.095

Rob Huff (he/him): I will share that in my movements around my neighborhood. I'm definitely seeing an increase in the number of people who are unhoused

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00:20:01.750 --> 00:20:13.220

Rob Huff (he/him): especially along Division Avenue, and areas just to the north of there. And that is likely because of the ongoing pressure on folks in the hilltop.

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00:20:14.270 --> 00:20:20.489

Rob Huff (he/him): So you know, displacement being what's happening there. Shalana, I see your hand up

168

00:20:26.600 --> 00:20:29.470

Rob Huff (he/him): and you're unmuted, but we can't hear you right now.

169

00:20:37.690 --> 00:20:40.710

Rob Huff (he/him): Possible. You have an issue with your microphone.

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00:20:43.980 --> 00:20:56.820

Rob Huff (he/him): all right. So while Shalana figures that out, why don't we kind of go around the community and see if there's any been any particular changes that people want to raise up. Jason, I see your camera on. How are things in Lakewood.

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00:21:01.140 --> 00:21:03.410

Rob Huff (he/him): Of course I think things are pretty.

172

00:21:04.110 --> 00:21:17.289

Jason Scales: Things are pretty average in Lakewood of what they've been. I think we're seeing in our hygiene center, though a few more people coming in, and that might be just because people are getting used to it. But, there are some.

173

00:21:17.720 --> 00:21:22.399

Jason Scales: I won't give the location, but some parks around our neighborhood that are seeing, I think, an increased

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00:21:23.279 --> 00:21:25.969

Jason Scales: number of people hanging out there during the days.

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00:21:29.090 --> 00:21:41.460

Rob Huff (he/him): Yeah, thanks, thanks for that. And I'm noticing comments from Daniel and Jan in the chat. That reflect what I'm seeing as well. Gerald, I see your hand up.

176

00:21:44.840 --> 00:21:46.423

Gerald Daniels: All right. Good morning, everyone.

177

00:21:47.200 --> 00:22:01.079

Gerald Daniels: yeah. I do have an announcement in our community. Yesterday was the last day for those of you who are familiar with the Freedom project. We closed the doors yesterday for those who are unfamiliar. That's our tiny home project.

178

00:22:01.670 --> 00:22:05.260

Gerald Daniels: So yeah, kind of bittersweet.

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00:22:05.470 --> 00:22:11.020

Gerald Daniels: So the Freedom project is no longer open. We we will still be operating through our normal services.

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00:22:11.340 --> 00:22:21.089

Gerald Daniels: but that reduces the food. So we'll be doing things by appointment only because that contract that went with the freedom project carried out security, our cooks.



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00:22:21.300 --> 00:22:26.386

Gerald Daniels: our food, and our case navigator that ran that project. So it's

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00:22:27.930 --> 00:22:31.780

Gerald Daniels: It's a little tough to make that announcement, because now we gotta figure out where folks are going to go.

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00:22:32.210 --> 00:22:34.600

Gerald Daniels: 5 shelters closing

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00:22:36.890 --> 00:22:40.209

Gerald Daniels: But we're still going to get the same quality of services we've always given.

185

00:22:40.860 --> 00:22:43.609

Gerald Daniels: And Bryce Center itself is still functioning.

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00:22:44.060 --> 00:22:50.120

Gerald Daniels: It seems to have come down to what seems to be operational costs.

187

00:22:50.460 --> 00:22:51.500

Gerald Daniels: Oh.

188

00:22:52.110 --> 00:23:01.900

Gerald Daniels: I do say Caleb and his team. They worked with us really hard. They worked with us really well over the years we've had these, so I thank them for that, but it comes down to the same confusion every time. For me

189

00:23:02.840 --> 00:23:07.470

Gerald Daniels: it's the same confusion for me, you know. I watch a ribbon cutting ceremony.

190

00:23:08.390 --> 00:23:19.340

Gerald Daniels: and we're closing in the hilltop. It makes 0 sense to me and say we have no operational dollars. We did everything we could to keep it open. One of the concerns that started out was that the owner of the property



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00:23:20.040 --> 00:23:22.320

Gerald Daniels: was going to start building on the property.

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00:23:22.980 --> 00:23:27.760

Gerald Daniels: so I made every effort I could to make sure he didn't do that, so I put an offer in to buy the property.

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00:23:28.150 --> 00:23:30.969

Gerald Daniels: and the bank approved it, and we were going to buy the property.

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00:23:31.280 --> 00:23:36.310

Gerald Daniels: But now we still we have another piece of property over on East Portland Avenue. We were going to move there.

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00:23:36.830 --> 00:23:39.700

Gerald Daniels: but the city doesn't have the funds for us to move them there.

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00:23:40.150 --> 00:23:44.670

Gerald Daniels: So we're in the process of trying to raise the funds ourselves to figure if we can move them over there

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00:23:45.150 --> 00:23:47.569

Gerald Daniels: and to get operation, get them operational.

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00:23:47.790 --> 00:23:53.809

Gerald Daniels: So it's kind of it's really confusing to me because they won't move them there, even though we we have the property secured.

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00:23:54.639 --> 00:23:57.279

Gerald Daniels: The most troubling thing for me is that

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00:23:57.910 --> 00:24:02.019

Gerald Daniels: rather than moving to Portland Avenue, they have to be moved to a landfill.

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00:24:02.400 --> 00:24:10.400



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Gerald Daniels: And so it causes me to say, Okay, I don't understand how we spend in dollars. I don't understand where the dollars are going. It makes 0 sense to me. Maybe that's just.

202

00:24:10.890 --> 00:24:14.529

Gerald Daniels: You know, I'm still 7 years into this. This work.

203

00:24:15.090 --> 00:24:24.830

Gerald Daniels: But I've learned a lot in this work, you know, as a 30 year military veteran, I'm like, man. We just don't. We have to make logical sense of this, and we have to put people first, st

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00:24:25.160 --> 00:24:32.539

Gerald Daniels: and and I'm more careful with my words and a little hesitant now, because I really heard what Rosemary opened up with.

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00:24:32.900 --> 00:24:34.990

Gerald Daniels: and that touched me a lot more.

206

00:24:35.310 --> 00:24:37.930

Gerald Daniels: Did we really think about the people we serve

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00:24:38.450 --> 00:24:41.710

Gerald Daniels: throughout the process throughout the money, spending throughout the

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00:24:41.970 --> 00:24:52.469

Gerald Daniels: who we give the service to, who gives the service how the service given right? So I really appreciate you opened up with that Rosemary, and it really touched me really deeply right? Because I'm sitting here.

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00:24:53.090 --> 00:24:56.079

Gerald Daniels: as most of you know, we're expanding work in the Spokane.

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00:24:56.520 --> 00:25:02.879

Gerald Daniels: and I'm watching Spokane sit down, have conversations with me, saying, How can we spend these dollars better than we've done before.

211

00:25:03.210 --> 00:25:08.609



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Gerald Daniels: How does the work that you're doing over here, going to help folks here? And we're in these conversations trying to figure that out.

212

00:25:08.970 --> 00:25:29.330

Gerald Daniels: But I'm watching dollars go that way, and it just just doesn't make sense to me. So I just wanted to give that announcement everyone that that it is closed. So you will see, quite with the closing of Nativity House during the day Trm services that they don't provide the food service that we provide to the community is going to put a big flux back on the street. So thank you for this moment.

213

00:25:30.230 --> 00:25:35.195

Rob Huff (he/him): Yeah, Gerald, thank thank you for sharing that painful update.

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00:25:36.480 --> 00:25:38.800

Rob Huff (he/him): yeah, it does feel like we

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00:25:39.060 --> 00:25:45.168

Rob Huff (he/him): do a good thing for a period of time, and then inexplicably just cut it off at the knees.

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00:25:45.960 --> 00:26:01.780

Rob Huff (he/him): so thank you for all that you're continuing to do. And that global view is really important to understand why we're gonna see more folks on the street during the day downtown in the hilltop, because services are not no longer available.

217

00:26:02.500 --> 00:26:04.359

Rob Huff (he/him): So thank you.

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00:26:05.140 --> 00:26:07.890

Rob Huff (he/him): Anyone else with updates.

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00:26:10.650 --> 00:26:19.229

Rob Huff (he/him): And I am seeing Carrie, your updates in the chat and others. Thank you so much for keeping that conversation going as well.

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00:26:22.040 --> 00:26:28.099

Rob Huff (he/him): All right. Final call for updates from the streets before we move on to a short partner. Spotlight.



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00:26:32.790 --> 00:26:50.419

Rob Huff (he/him): All right. Excuse me. Next, I would, speaking of tiny home villages and and something positive happening community. I want to invite John Brown from Lehigh to share an update about kingfisher, village. Go ahead, John.

222

00:26:50.420 --> 00:26:53.050

John Brown: Oh, so 1st of all, can everybody hear me? Pretty good.

223

00:26:53.050 --> 00:26:53.850

Rob Huff (he/him): Yeah, we can hear you.

224

00:26:53.850 --> 00:27:18.820

John Brown: Okay, just want to make sure. So the 1st thing I just want to say thank you to the Coalition for the years of support. I remember when we 1st did the 1st Tims. And you guys have always been super supportive. So I just wanted to 1st say that, as some of you are aware, we did open up Kingfisher Village last Wednesday. On the 23rd It was a great opening. We had a lot of good support there which was super great. So again, thank you to all of

225

00:27:18.820 --> 00:27:43.210

John Brown: you that did attend, and just all of you that have been supporting over the years. So the location of Kingfisher. It is located on 84th Street. If anybody's familiar with the Hosmer area that's actually directly behind the center, with the subway and around the latitude 84. Directly behind it. We do have 60 tiny houses there. It also comes with a washer and a dryer.

226

00:27:43.210 --> 00:28:00.829

John Brown: We also have 8 full restrooms, including Ada restrooms and inside of the restrooms. We also do have the full showers. We also will be having 24 h staff. We do have the 2 case managers to help individuals that are moving in to the site to get into permanent housing.

227

00:28:00.830 --> 00:28:25.570

John Brown: And then also we are doing meals there as well, and this has been a team partnership with Lehigh, which is again the Low Income Housing Institute, and then also Pierce County, and then also with commerce as well, and this is specifically to help individuals that are on rights of way, and then also encampments. So what we're doing is that we meet weekly with also the Pierce

228

00:28:25.570 --> 00:28:42.530



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John Brown: County, and also with commerce, and then looking at sites that they want to have come down and then have an option for those individuals to come into the site. We're super excited about it, and I know there's probably a lot of questions. So what I'll do is I'll make sure to put my email

229

00:28:42.530 --> 00:29:05.769

John Brown: in the chat. So if anybody has any questions to let me know. Usually I have my Lehigh logo behind me. But today I wanted to show one of our tiny houses. I'm super happy about this, because if you look up top, we actually have A/C in all the units this year, which is super great. And we've been doing tiny houses for a long time, and these are the 1st tiny houses

230

00:29:05.770 --> 00:29:25.540

John Brown: that have A/C in them on the South End, and I'm super excited for those of you that did come. I mean, it feels like you're in a nice cool store. I would say, right, you guys all know when it's hot outside, you go in like a room that has A/C, and you're like, this feels good like it. Just it was just it was really good. So I just definitely wanted to highlight that that

231

00:29:25.540 --> 00:29:48.329

John Brown: we're super excited, that all of the units come with A/C. As you guys know, we've had a hot summer, we will continue to have some heat, but at least we know that the clients will be able to stay cool, and then as well, they will also be able to stay hot, as we have a heater inside, as well with the welcome baskets. If you can kind of see up top that area, and then the hangers for them to hang their clothes and things of that nature. So we're just. We're super excited.

232

00:29:48.330 --> 00:30:08.600

John Brown: And you know, at this moment, in time we did already move in 27 clients. At this moment we do have 33 units open, and we are working with again Pierce County and also commerce to go ahead and get those units filled. We're definitely not taking our time. And when I say, taking our time, we understand that there are individuals

233

00:30:08.600 --> 00:30:32.669

John Brown: that need to be housed right, and our goal is to bring them in as respectfully and as fast as we can to get those units filled, and we're super excited. And you know we also made sure to join the Hba, which is the Hosma business association. And one of the things we wanted to do is we didn't want to. Just, you know. One thing we try to do is we want to make sure that these sites are good for the community. Right?

234

00:30:32.670 --> 00:30:57.459

John Brown: So we attended the Hva, which is the Hosmer Business Association. We actually joined it. So it meets monthly. So we can talk about how Hosmer is growing and how it's doing and how we can do be a positive impact to the Hosmer area. And again, the long term goal for this site a couple years down the line is



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actually to build affordable housing there as well. Right? So we're looking at the big picture is that we're able to get individuals

235

00:30:57.480 --> 00:31:26.100

John Brown: off the street and at the same time projecting out. It's going to be affordable housing in a good place. Right? So that's what we're looking for the big picture goal. I don't want to take up too much time. I just wanted to again say, thank you for all of the years of support we are super excited for the village. We thank you, for you know everybody that was able to attend. I will also put my email in the chat unless there is any questions that I can answer at this moment in time other than that I greatly appreciate it.

236

00:31:27.010 --> 00:31:45.360

Rob Huff (he/him): Well, John, I do see a question from Megan in the chat about how folks access these tiny homes, and I think you kind of address that it's a it's related to the right of way projects that are chosen by the State. But is that that kind of the answer.

237

00:31:45.360 --> 00:31:47.569

John Brown: Yes, that is, that is the answer. Yes.

238

00:31:47.570 --> 00:31:50.760

Rob Huff (he/him): Yeah, all right. And are the units.

239

00:31:50.760 --> 00:31:57.499

Megan Colter: Can I just follow up to that question? That was my question. Sorry. So if I have clients that are.

240

00:31:58.710 --> 00:32:01.120

Megan Colter: you know, would be potential

241

00:32:01.240 --> 00:32:09.165

Megan Colter: fits for this program. I, I myself can't refer them right. That's just kind of the roadblock we have with all the the right of way

242

00:32:09.960 --> 00:32:15.721

Megan Colter: shelter areas is is finding out how to get my clients who might be eligible for these.

243

00:32:16.290 --> 00:32:21.729

Megan Colter: to talk to someone or, or, you know, in in contact with somebody about getting in.



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244

00:32:23.110 --> 00:32:27.349

John Brown: Yes. So that is definitely we are we? There are no referrals.

245

00:32:27.350 --> 00:32:27.690

John Brown: Okay.

246

00:32:27.690 --> 00:32:29.610

Megan Colter: Specifically. So no referrals.

247

00:32:29.610 --> 00:32:30.849

Megan Colter: Okay. Alright, thank you.

248

00:32:30.850 --> 00:32:31.610

John Brown: You're welcome.

249

00:32:32.450 --> 00:32:56.259

Rob Huff (he/him): Yeah. And I think the the easiest way to understand the right away program is that the local agencies that are involved the county, the city of Tacoma and the State determine a location, and then people who are at that location when they go out and build a a list of names are those who are eligible to get into the different sites.

250

00:32:56.770 --> 00:33:01.789

Rob Huff (he/him): so that's kind of the easiest way, at least in my head, that I try to keep track of it.

251

00:33:03.185 --> 00:33:06.470

Rob Huff (he/him): Dr. Jarvi, did I see your hand up earlier.

252

00:33:07.970 --> 00:33:26.949

Dr. Douglas Jarvie, The Salvation Army Tacoma: Yeah, I did have a question. I've had a couple of questions, but I by the answer to the previous question, I assume that. It's useless if I can't refer people or there. So my! My question was about time limits and how to access it. But

253

00:33:27.060 --> 00:33:31.849

Dr. Douglas Jarvie, The Salvation Army Tacoma: if it's not, if it's only that right away project people, then

254



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00:33:32.450 --> 00:33:36.670

Dr. Douglas Jarvie, The Salvation Army Tacoma: then it's not really a very practical resource for us. So

255

00:33:36.920 --> 00:33:38.859

Dr. Douglas Jarvie, The Salvation Army Tacoma: no, I don't have a question anymore.

256

00:33:40.570 --> 00:33:41.516

Rob Huff (he/him): All right.

257

00:33:42.380 --> 00:33:44.799

Rob Huff (he/him): Any other questions for John.

258

00:33:47.760 --> 00:34:00.079

Rob Huff (he/him): So, John, just one other question that I have. So the the folks who will be served at this site? Is it single individuals? Is it male and female? What's the.

259

00:34:00.080 --> 00:34:02.580

John Brown: It is a male and female singles and couples.

260

00:34:02.580 --> 00:34:20.688

Rob Huff (he/him): Okay, great. And I saw the news story this morning and the Tribune regarding the next project that is being worked on in the spanaway area that the county changed its zoning regulations so that that tiny home project could move forward.

261

00:34:21.780 --> 00:34:29.329

Rob Huff (he/him): any. And if I remember right, I think, Sharon said in the article that that was gonna be 30 or 40 units.

262

00:34:29.330 --> 00:34:46.440

John Brown: Yes, that is going to be. We already do have the land. This is something that we were trying to put into play last year, but we had a couple roadblocks, but this is the next phase for us, as far as the next project would be. The Spanaway area.

263

00:34:46.859 --> 00:35:01.229

Rob Huff (he/him): Got it. Well, more about that as it comes closer to opening, and I do urge folks if you have access to the News Tribune. There's a story about that site coming up as well, so just thought I would mention it, since it's related.



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264

00:35:01.700 --> 00:35:09.130

John Brown: Thank you very much. And then I'll put my my email in the chat. And then again, once again, I appreciate it. And thank you very much for your time. Everybody.

265

00:35:09.130 --> 00:35:13.029

Rob Huff (he/him): Yeah, and I see Larry has his hand up. Larry, why don't you get your question in.

266

00:35:13.030 --> 00:35:17.559

Larry Seaquist: Thank you. Since this is a right of way site.

267

00:35:18.716 --> 00:35:21.620

Larry Seaquist: Who's tracking the data?

268

00:35:21.770 --> 00:35:24.189

Larry Seaquist: Where is there a report

269

00:35:24.460 --> 00:35:33.819

Larry Seaquist: about how full it is what the turnover rate is. Who's feeding it? What happened to those people? Where do we see what happened.

270

00:35:33.820 --> 00:35:56.359

John Brown: Oh, so this is all being tracked through very different programs. One of them we use would be Hmis, which is the homeless management information system. And then again, we do have the weekly meetings with both commerce, and then also the County Pierce County. So all this information is being tracked, and again for us, just opening this Wednesday we will be tracking everything from

271

00:35:56.360 --> 00:36:20.330

John Brown: who comes in. How long they stay, for when do they go into permanent housing. This will all be tracked, and this will all be given to Pierce County as well. So everything is going to be tracked on all different levels of who is coming? Who will be going into permanent housing? How long will they be for? And again, this information is tracked at all of our sites? Just so we can see how that site is doing.

272

00:36:22.280 --> 00:36:22.910

Larry Seaquist: You know.

273



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00:36:22.910 --> 00:36:23.869

Rob Huff (he/him): You miss it. There you go!

274

00:36:23.870 --> 00:36:29.369

Larry Seaquist: It would be nice to see that data come out of the county so that we could see it.

275

00:36:29.650 --> 00:36:36.430

Larry Seaquist: Okay, that's taxpayer money going into that high visibility project.

276

00:36:36.560 --> 00:36:46.759

Larry Seaquist: with no understanding of how effective it is, what the turnover rates are, and how successful it is in moving people on to permanent housing.

277

00:36:49.360 --> 00:37:06.759

Rob Huff (he/him): Yeah. And I see Devin came on screen. Maybe there's an opportunity to figure out ways to daylight that information other than I mentioned in the Chat that the Department of Commerce at the State level does produce periodic reports about the program overall.

278

00:37:07.220 --> 00:37:26.560

Rob Huff (he/him): I'd have to dig that up on their website. But I do know that that is being done. Because it's been outlined in local media reports, especially when the State Legislature was deciding on funding for maintaining the right away program. Anything you would add, Devin.

279

00:37:26.730 --> 00:37:38.959

Devon Isakson | Pierce County Human Services: Yeah, I would just say that we report monthly to the State, and they do update their websites monthly, according to the most recent information that I've received from commerce. So you can see that information, Larry.

280

00:37:39.605 --> 00:38:02.629

Devon Isakson | Pierce County Human Services: I am not opposed to creating some type of a report for this group, but, interestingly enough, I was looking at data, and you should be able to find this online as well, Larry. But I was looking at information online today or in our reporting today, and because we just housed a large number of people through the row program coming from Wiley Avenue, which is a very busy right of way.

281

00:38:03.063 --> 00:38:13.899

Devon Isakson | Pierce County Human Services: Half is Wasdot, and half is city of Tacoma. It was 13 people that went into kingfisher, so I would consider that a huge success



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282

00:38:13.900 --> 00:38:40.650

Devon Isakson | Pierce County Human Services: for people living in really really dangerous settings in our in Pierce County. But I was looking at the data, and over 300 people have accepted housing through the right of way program since its inception. Not all of those people are still in their original locations, but that's how many folks accepted the offer of housing. That was 18 sites total. So 18 encampment sites that were identified, and 300 people.

283

00:38:41.870 --> 00:38:49.579

Larry Seaquist: Thanks that's appreciate. I wonder if you could in the chat, give us the link to the website where we can see those monthly reports.

284

00:38:49.790 --> 00:38:50.849

Devon Isakson | Pierce County Human Services: Sure. Yep.

285

00:38:51.330 --> 00:38:53.109

Rob Huff (he/him): That'd be awesome. Devin. Thank you.

286

00:38:54.930 --> 00:39:18.700

Rob Huff (he/him): All right. Well, that was a great conversation. Let's shift over now to we're gonna spend the next hour or so, digging into something really meaty, and I'll hand rather than my characterizing it badly. I'm gonna hand the reins over to Garrett and Dr. Green to talk about coordinated entry.

287

00:39:21.040 --> 00:39:25.389

Gerrit Nyland: Thanks, Rob, glad to be here. Thanks for making time.

288

00:39:26.530 --> 00:39:33.850

Gerrit Nyland: Then I think Dr. Green excellent. Lamont's got some slides for us. He hates it when we say Dr. Green, but.

289

00:39:33.850 --> 00:39:34.530

Rob Huff (he/him): I know.

290

00:39:34.530 --> 00:39:36.679

Gerrit Nyland: Got a Phd. For Heaven's sake!

291

00:39:37.941 --> 00:39:54.359



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Gerrit Nyland: I'm here with the live Experience coalition, and we are launching officially our coordinated entry assessment project. So the goal is to make coordinated entry better. The goal is to get more people off of the streets into housing.

292

00:39:54.800 --> 00:40:01.820

Gerrit Nyland: and by taking a look at how coordinated entry works. We are trying to figure out. If there's ways we can make it perform better.

293

00:40:02.410 --> 00:40:17.549

Gerrit Nyland: I got a couple polls for us today, and we've got some stuff to share with you, but mostly we're interested in listening. But I'm going to do a really quick poll which we've done a gazillion times. But it's who's in the room. And so while we're doing that

294

00:40:19.420 --> 00:40:25.149

Gerrit Nyland: I think I'm gonna we move to the next slide. See? I'm terrible at doing these slides. Lamont.

295

00:40:25.760 --> 00:40:26.790

Rob Huff (he/him): What's her.

296

00:40:28.740 --> 00:40:30.560

Gerrit Nyland: Now we're way too far.

297

00:40:31.230 --> 00:40:32.260

Gerrit Nyland: All right.

298

00:40:33.710 --> 00:40:37.000

Gerrit Nyland: I guess I'll do our team. So our team is.

299

00:40:37.030 --> 00:41:06.730

Gerrit Nyland: So this is a contract with the lived experience, coalition, and on the lived experience coalition. We've got Lamont Green, and if you've never met Lamont you're missing out. He's been working on homelessness in Pierce County a long time, and he's also got some amazing experience in other places, currently works for a consulting firm working on homelessness. And so he brings a lot of national expertise and local knowledge. What more could you ask for? Courtney? Love's not here today because she's on vacation? Yay, Courtney

300

00:41:06.920 --> 00:41:15.329



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Gerrit Nyland: lived experience coalition longtime member of our coalition. If you don't know Courtney, then you're not paying attention.

301

00:41:15.450 --> 00:41:36.359

Gerrit Nyland: This is a this is collaborative work, and so I feel like all of you are on our team, too, but especially the county, and this is something. The county has had a lot of ownership over in the past coordinated entry. And so Devin Isaacson is on our team as well. And let's see, as soon as we've got this poll, I'm going to call the poll done.

302

00:41:37.310 --> 00:41:40.680

Gerrit Nyland: and I'm just gonna show you who's in the room.

303

00:41:42.000 --> 00:42:07.650

Gerrit Nyland: which is, we've got a lot of volunteers about a quarter of us are volunteering 13% with lived experience, which is always great. That's nice. We've got advocates. We've got government employees, a lot of nonprofit employees, general community members, shelter providers always enjoy the fact that this is such a slice of life, and with that I'm going to hand it off to

304

00:42:08.030 --> 00:42:13.339

Gerrit Nyland: Devin to talk a little bit about what we're trying to accomplish with this contract.

305

00:42:17.960 --> 00:42:20.099

Gerrit Nyland: If Devin's still in the room, we're totally.

306

00:42:20.100 --> 00:42:27.280

Devon Isakson | Pierce County Human Services: I'm I'm negotiating technology. Give me just one second here to resettle everything.

307

00:42:27.770 --> 00:42:52.769

Devon Isakson | Pierce County Human Services: Okay. So thank you, everyone. And good morning again. So we have a lot of objectives for this program. I just want to say, before I run through this list. I am very excited for this project, and I'm very excited to be working with Lamont and Garrett and Courtney. We have some really great energy around this and some incredible knowledge and expertise. So

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00:42:52.770 --> 00:43:16.450

Devon Isakson | Pierce County Human Services: this is going to be incredible. And I think we're going to do some really amazing things. But so 1st step is, we are going to be evaluating the current coordinated entry system.



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Right? We're going to be looking at things like our strengths, our weaknesses, and then gaps in the framework. It's really an opportunity, and I will also say 2015 was the last time we did a really deep dive

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00:43:16.540 --> 00:43:40.790

Devon Isakson | Pierce County Human Services: into our coordinated entry system and made changes. So it's been a little bit of time, and I think it's definitely timely for us to be looking at it now, working on an improvement strategy. So developing a prioritized action plan, I would say that this is really where the rubber is going to hit the road in terms of what those activities or actions are going to be.

310

00:43:40.790 --> 00:43:50.089

Devon Isakson | Pierce County Human Services: We already have some incredible ideas, and those will be sort of trickling out to the community. Maybe even in this presentation, I'm not sure if Garrett's sharing that yet

311

00:43:50.090 --> 00:44:15.009

Devon Isakson | Pierce County Human Services: and then implementation. So this is not just a project for a report. This is a project for implementation of changes. So in the 12 month period of this project we will actually be changing things. We won't just be producing a report which says, this is what we found. I think that's key to any project is the implementation. And then, lastly, and most important is, how do we sustain?

312

00:44:15.010 --> 00:44:39.539

Devon Isakson | Pierce County Human Services: How do we keep the continued work going, and also have a future plan to evaluate again. And I will just say that because of the nature of this project, it's going to move pretty quickly, and I know that Garrett Lamont, Dr. Green, and Courtney are committed to sharing this out and collecting feedback from the community.

313

00:44:41.320 --> 00:45:04.899

LaMont Green (He/Him): Thank you, Devin. It is so great to be with the Pierce County family, and to see so many familiar faces and names. And so this is home. So I really appreciate the opportunity to work on this project, too. I remember decades ago I came to Washington State as a veteran, experiencing homelessness and drug addiction, and was at American Lake.

314

00:45:04.920 --> 00:45:13.870

LaMont Green (He/Him): And so my journey of recovery out of homelessness was right here in Tacoma Pierce County. So this is a very kind of special full circle.

315

00:45:14.170 --> 00:45:36.229

LaMont Green (He/Him): and the approach that we're using to all of this work, like Garrett, highlighted, coordinated entry, is very large, very complex and requires community buy-in. It requires all of us. And so we're



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not having this kind of top down approach. Our consultant knows best approach. So we're using community centered design

316

00:45:36.250 --> 00:46:03.890

LaMont Green (He/Him): and community centered design, much like human centered design is a unique creative problem, solving process where solutions are co-designed with communities most impacted. That's people with lived experience, frontline providers, advocates, system partners, elected officials, all of us. And it's very much in the spirit of what Rosemary and Gerald mentioned earlier about putting people first. We know that those closest to the problem

317

00:46:03.960 --> 00:46:32.549

LaMont Green (He/Him): our frontline providers, advocates, people with lived experience are also closest to the solutions. And so I'm not going to go into in-depth detail. But I just wanted to highlight that our approach is community centered design, and we want you all to be a part of that. So this isn't our one time visit here. But we'll be visiting multiple times to get your input so that we can design this and have a really powerful coordinated entry system together.

318

00:46:33.420 --> 00:46:42.650

LaMont Green (He/Him): And so with that, I'm going to pass it over to Mr. Garrett, because some folks might not know what is coordinated entry, and so we wanted to kind of have a baseline. So Garrett.

319

00:46:43.530 --> 00:46:48.160

Gerrit Nyland: Cool. Yeah, a little level setting, so coordinated. Entry.

320

00:46:48.390 --> 00:47:09.840

Gerrit Nyland: It is the front door to our homeless system. So before coordinated entry, if you became homeless in Pierce County. You needed to call up every different provider and check if they had any openings in any of their programs, and that was the case in almost every community across the country, and there were some other things that preceded coordinated entry. But you get what I mean

321

00:47:09.870 --> 00:47:37.149

Gerrit Nyland: and coordinated. Entry's goal was to be a single front door. So people experiencing homelessness didn't have the hassle of navigating all of these places, only to be rejected by each and every one of them, and so coordinated entry had that as the core idea, so lots of things have grown over time since then, and in our community. We have an unusual twist in it. And the coordinated entry is also a housing program. So it's not just

322

00:47:37.450 --> 00:48:02.820

Gerrit Nyland: getting access to. And really, it's our 2 big programs. It's rapid rehousing across the community, right, which is covering your rent for a year while you figure out how to be self-sufficient. And the second one is



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permanent supportive housing right, which is the golden ticket, right housing for the rest of your life, because you need both the subsidy and case management to remain housed.

323

00:48:03.280 --> 00:48:23.829

Gerrit Nyland: But in our community we also add something we call diversion. It's called rapid resolution. Other places, lots of names, actually. And that is one time financial assistance to exit homelessness and diversion. School isn't permanent housing, I mean, it is permanent housing, but we consider within diversion

324

00:48:23.830 --> 00:48:34.599

Gerrit Nyland: even an exit to temporary housing is better than being on the streets right? We have very limited resources in our rapid rehousing and permanent supportive housing programs.

325

00:48:34.600 --> 00:49:00.279

Gerrit Nyland: and so just getting you reconnected with an aunt and helping you get to her house. To live even temporarily, is considered a win in coordinated entry, obviously permanent supportive housing the goal, so I always call it the airport. So coordinated entry is the airport, and we want to build a better airport. Unfortunately, that doesn't mean adding more airplanes, right? So, airplanes being your pathway to permanent housing, rapid rehousing, and permanent supportive housing.

326

00:49:00.800 --> 00:49:21.590

Gerrit Nyland: So one of the big complaints I hear about coordinated entry is that I do coordinated entry, and I don't get nothing. And that is true for a lot of people. And and that's, I would say, not a problem with coordinated entry. That's a problem with not having enough funding for the deeper interventions that people need in order to successfully exit homelessness.

327

00:49:22.470 --> 00:49:25.030

Gerrit Nyland: I didn't even look what any of the words said on the slide.

328

00:49:30.810 --> 00:49:32.520

Gerrit Nyland: This me, too! Oh, boy!

329

00:49:33.180 --> 00:49:36.170

Gerrit Nyland: So it in 2018

330

00:49:36.180 --> 00:50:04.809

Gerrit Nyland: the results of like the last time we had any look. And this is really just looking at our prioritization tool, which is a mechanism within coordinated entry that prioritizes. So in HUD land, coordinated entry has 4 parts it has, it has is that 4 parts I'm not going to remember. It has assessment right where we identify



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somebody right? And then we learn about them. And then the next step is prioritization, right? Which is that we kind of

331

00:50:05.260 --> 00:50:21.829

Gerrit Nyland: have a world. We have a world of not enough resources, and so coordinated. Entry is also used as a tool to make sure that the limited resources we have go to the people that need them the most, which means highest barriers to housing or most vulnerable right? So

332

00:50:22.260 --> 00:50:35.940

Gerrit Nyland: you know, if 2 people are in the room and one is pregnant and one is not pregnant. We want the housing intervention to go to the one that's pregnant, right? If 2 people are in the room, and one is a sex offender, and one is not a sex offender. We want the housing intervention to go to the

333

00:50:36.120 --> 00:50:45.389

Gerrit Nyland: sex offender because they have the highest barrier to housing. Right? So that's the philosophy behind it. No judgment barriers to housing vulnerabilities.

334

00:50:46.306 --> 00:50:53.765

Gerrit Nyland: And so we set some goals as a community 7 years ago. That.

335

00:50:55.140 --> 00:50:59.460

Gerrit Nyland: yeah, I think we can kind of read them. I didn't prep this slide at all. Oh, my gosh.

336

00:51:01.180 --> 00:51:20.050

Gerrit Nyland: but yeah, I think that kind of covers it right again. It's the highest set of needs is what we reserve our resources for. And again, and I throw the caveat in always. But our coordinated entry system also has this tool for people with very like the least amount of need that makes any sense right? So if one time assistance, and by one time we mean

337

00:51:20.050 --> 00:51:42.769

Gerrit Nyland: right, we're going to cut a check to a landlord to help you move in to a bus company to get you home to family right, and it can be \$500 or \$600. It can be \$1,000. It can be \$3,000 if you've got the ability to sustain housing, but you can't get into it, and a 1-time assistance will happen that can make that happen for you. Then we will do that with coordinated entry.

338

00:51:44.250 --> 00:51:47.670

Gerrit Nyland: So this is my slide. 2. It's in yellow now.



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339

00:51:50.370 --> 00:51:53.649

LaMont Green (He/Him): We had someone fancy up her slides for us.

340

00:51:56.040 --> 00:52:09.390

Gerrit Nyland: So when we're looking at coordinated entry, this contract originally was, let's look at the prioritization machine, the the tool that scores people and make sure that that it's doing what we as a community want it to do.

341

00:52:09.560 --> 00:52:10.650

Gerrit Nyland: And

342

00:52:10.740 --> 00:52:18.870

Gerrit Nyland: since then we've kind of expanded that because we don't think that's the only place that coordinated entry might be failing us a little bit.

343

00:52:18.880 --> 00:52:37.840

Gerrit Nyland: And so I don't mean our people are failing us. I mean, the system is failing us. And so if we can make the system work better, we can be serving people better. So we're going to be looking at kind of the outreach, the front door. How do you get into coordinated entry? Are we failing people because they can't get to the front door?

344

00:52:37.840 --> 00:53:00.479

Gerrit Nyland: Are we open at the right times. Are we in the right locations? Do we look safe enough for people to want to come and talk to us? Right? I'm continually frustrated when you don't have a Latino Latina organization doing coordinated entry right? I think that that would that would remove some barriers. People might have. So thinking about things like that

345

00:53:00.480 --> 00:53:28.860

Gerrit Nyland: in terms of the front door, and then looking at the assessment, is the assessment asking the questions about vulnerability and barriers to housing in a way that is productive for us? Are we getting that information accurately from folks? And then does our prioritization tool do what we want in the community? Are the actually vulnerable people getting a referral. So my favorite example is, someone can come and have almost none of our indicators of vulnerability. But they're schizophrenic.

346

00:53:29.030 --> 00:53:35.750

Gerrit Nyland: And so right, they've got one barrier that causes a lot of problems. Are we right and and

347



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00:53:35.930 --> 00:53:48.299

Gerrit Nyland: right are going to need some help being housed right? Not everybody with schizophrenia needs help to remain housed, but some people do. And so sometimes one thing can be a barrier, and as our system.

348

00:53:48.880 --> 00:54:12.500

Gerrit Nyland: sensitive enough to be able to help us with somebody that even our scoring mechanism isn't working well for right? So so we're looking at that. So are we losing people to front door? Do we lose people when we do the assessment? Do we lose people when we score them? And then we have referrals? So if an agency. I see agencies in this room right now, when you have an opening on one of your rapid rehousing programs.

349

00:54:12.850 --> 00:54:28.579

Gerrit Nyland: and you need a referral, you go into the coordinated entry system and get the next most vulnerable high barrier household that meets your criteria, and then we try to get them housed right well, that referral process oftentimes fails because we don't stay connected with people.

350

00:54:29.010 --> 00:54:55.109

Gerrit Nyland: And so are we losing people at referral? Are we losing? Do we get referrals? But they can't meet the criteria for the program, and so are we dropping them off and not getting them enrolled? Are they getting enrolled? But but the services we provide aren't very effective. And so they're not able to exit to housing, or are they exiting to housing, but not able to stay housing? Are there ways that coordinated entry can help with those. So that's kind of all of these domains that we want to take a look at. And so that's a lot of

351

00:54:55.110 --> 00:55:08.259

Gerrit Nyland: you all providing us information about places that coordinated entry works well, and the coordinated entry doesn't work well, or the parts coordinated. Entry touches. Oh, my gosh! So many words! And I'm not even looking at chat.

352

00:55:09.910 --> 00:55:11.580

Gerrit Nyland: Do I have the next slide, too?

353

00:55:12.080 --> 00:55:29.630

LaMont Green (He/Him): Yes, and there's so much good information coming in the chat. I just wanted to say you all keep pouring this information in the chat. Keep sharing, too, out loud. We're going to be saving all of this to inform our work moving forward. So I just want to thank you all for everything that you're sharing. It's so important.

354

00:55:30.290 --> 00:55:32.711

LaMont Green (He/Him): And so I think the next one's me, Garrett.



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355

00:55:33.819 --> 00:55:36.459

LaMont Green (He/Him): Garrett's a lot of fun to work with.

356

00:55:37.270 --> 00:55:51.090

LaMont Green (He/Him): So just to go really quickly over the timeline. So we are in phase one. We just got started in late May early June. And so we're currently in the partner engagement and current systems review.

357

00:55:51.090 --> 00:56:12.829

LaMont Green (He/Him): So we've been doing partner mapping, looking at previous assessments and reports. We're going to be scheduling focus groups, interviews, one-on-one meetings meeting with certain groups and some of the key deliverables. There is a partner map system audit report. We're going to be evaluating the current assessment tool to make sure that it's not.

358

00:56:12.830 --> 00:56:31.230

LaMont Green (He/Him): It doesn't have any disparities. And we'll have a summary of some of the partner feedback. And so we're just collecting lots of information to find out how's our community feeling about coordinated entry? What do they see as the pain points? And what are some of the things that they like, because we don't want to change some of the things that there might be something that's working well.

359

00:56:31.420 --> 00:56:34.219

LaMont Green (He/Him): And so afterwards we'll move into Phase 2.

360

00:56:34.340 --> 00:56:59.240

LaMont Green (He/Him): And that's the gap, analysis and system evaluation. And in every part of this process we're going to be coming back to you all we're going to be checking in and saying, Hey, this is what we've found out. What do you all think? What's the more input that you have. So this group is going to be very critical along that process. And so in this gap, analysis and system evaluation, this is where we will have that detailed analysis of where there are gaps.

361

00:56:59.240 --> 00:57:24.769

LaMont Green (He/Him): the evaluation of the coordinated entry system, accessibility, efficiency, and other things. And we'll have a report with that and a recommendation for system improvement findings, and we'll have to workshop some of these recommendations right? Because you could have awesome recommendations. But if you don't have buy-in, it's not going to work right. And so we'll come back again to do some workshops on those recommendations.

362

00:57:25.520 --> 00:57:38.660



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LaMont Green (He/Him): Phase 3 is the collaborative improvement design. And that's that part of the workshopping that I talked about where we will workshop that together with all the key partners, frontline providers, people with lived experience you all.

363

00:57:38.780 --> 00:58:02.310

LaMont Green (He/Him): And then, phase 4 is where we move into the implementation and the system overhaul where we then implement those strategies. And of course, you gotta have continuous quality improvement. You can't just implement something and disappear right? You gotta check and see how well are we doing? What are some tweaks that we need to make, so we can make some nimble real time improvements to get to that that sweet spot.

364

00:58:02.430 --> 00:58:12.290

LaMont Green (He/Him): And so you all. I put these slides in the chat as well, and I'm going to put it again here so people can kinda see along go to

365

00:58:12.870 --> 00:58:14.880

LaMont Green (He/Him): to escape out of it to.

366

00:58:16.500 --> 00:58:19.349

LaMont Green (He/Him): because I see some people came on recently.

367

00:58:20.020 --> 00:58:20.800

Gerrit Nyland: Just kidding.

368

00:58:20.800 --> 00:58:24.950

LaMont Green (He/Him): Paste that again. So these slides are in the chat for you.

369

00:58:25.750 --> 00:58:35.620

LaMont Green (He/Him): And so now we would like to shift to some of the partner engagement mapping. So you all can see what this looks like overall.

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00:58:36.020 --> 00:58:37.600

LaMont Green (He/Him): All right. So

371

00:58:38.160 --> 00:59:00.359

LaMont Green (He/Him): Devin is our government liaison, our Pierce County lead. So she's our lead with all of this, and I really love the way that Devin approaches this work. I used to work for Pierce County human services



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back in the day. I'm not going to throw shade or throw anyone under the bus, but I will say it's very refreshing when you have government leadership. That's not taking a top down approach. We know best.

372

00:59:00.360 --> 00:59:09.769

LaMont Green (He/Him): But a real community centered servant leadership approach. And I really see Devin was really leading in that way. So that's just really refreshing.

373

00:59:10.100 --> 00:59:26.569

LaMont Green (He/Him): And the Coc coordinated Entry Committee is going to be the accountability body for this work. So we will be working with them more frequently, so that everything that's developed gets institutionalized within the Coc in the system. And then we have our key drivers.

374

00:59:26.680 --> 00:59:51.659

LaMont Green (He/Him): and these are the critical partners to make this happen. And we see we have the full Coc board, the unified regional approach which Liza is here representing today the Implementation Advisory Board. And there's a lot of groups. Right? There's the coordinated entry process Improvement group that I believe includes mostly correct. If I'm wrong, Garrett, like more management level staff.

375

00:59:52.190 --> 00:59:57.560

LaMont Green (He/Him): And then there is a coordinated entry collaborative that, I believe, is more frontline provider staff.

376

00:59:57.640 --> 01:00:18.150

LaMont Green (He/Him): And then there's the common good lived experience, Collab, where people with lived experience are coming together. There's you all the Pierce County coalition and homelessness, the home Human Services coalition, the monthly Va case conferencing the permanent supportive housing collaborative, the rapid, rehousing collaborative. Our housing authorities are really critical to this work.

377

01:00:18.150 --> 01:00:46.659

LaMont Green (He/Him): and then we don't want to take. We need to have an approach that is, pierce county is very large and diverse. We have urban, we have suburban, we have rural. And so we need to have. We need to design a system that works for all of our Pierce County unhoused neighbors. And so the Gig Harbor Key Peninsula Coalition. And then also there's a youth work that's going to be starting soon or have started. But we also want to have great connection, too, with with the youth work that's going on

378

01:00:46.730 --> 01:00:56.060

LaMont Green (He/Him): now. Later, when we we're going to ask you all for some feedback. So I want you all to think what partners and key drivers are missing from this list.



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379

01:00:56.160 --> 01:00:58.869

LaMont Green (He/Him): That's critical for the success of coordinated entry.

380

01:00:59.740 --> 01:01:10.410

LaMont Green (He/Him): And so, oh, wonderful, Sally! Sally, said key drivers. Excellent! And I see Rob bringing some things in, too, now. Coordinated entry

381

01:01:11.010 --> 01:01:13.399

LaMont Green (He/Him): is kind of a tricky thing, right?

382

01:01:13.780 --> 01:01:27.360

LaMont Green (He/Him): And our system partners, or what you all call adjacent partners, are very critical, because we know in the homelessness system, usually when people end up in the homelessness system. It's due to multiple system failures.

383

01:01:27.630 --> 01:01:50.739

LaMont Green (He/Him): So how can we work with some of these other systems? How could we work and integrate service delivery and funding better with our school districts, with our medical systems. To give you all an example, away home, Washington released a report. I think it was maybe 2 or 3. No, it's actually been longer than that, probably 4 or 5 years ago.

384

01:01:51.060 --> 01:01:55.530

LaMont Green (He/Him): and they discovered when we look at unaccompanied youth and young adult homelessness.

385

01:01:55.880 --> 01:02:06.269

LaMont Green (He/Him): When we look at unaccompanied youth and young adult homelessness, we once thought that the leading indicator could have been foster care, involvement, or involvement in juvenile detention

386

01:02:06.430 --> 01:02:12.519

LaMont Green (He/Him): what they discovered by looking at a combing through tons of Dshs administrative data.

387

01:02:12.730 --> 01:02:15.900

LaMont Green (He/Him): It was an inpatient behavioral health stay.



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388

01:02:16.650 --> 01:02:26.149

LaMont Green (He/Him): So imagine if we're working with our inpatient behavioral health organizations right? And we have youth that are coming through. And they can do screening much earlier.

389

01:02:26.350 --> 01:02:41.459

LaMont Green (He/Him): Now, we're getting into prevention and reducing the risk of, you know youth becoming homeless and then moving, getting older and into chronic homelessness. And you know, the more entrenched you become into homelessness the harder and harder. It is right.

390

01:02:41.780 --> 01:03:03.629

LaMont Green (He/Him): And so these systems are really important. The fire department Fd. Cares the behavioral health system, the public health system, the carceral legal system, Dshs aging and disability services. That's another major one. Think about our permanent supportive housing programs, right? And so many of them are underfunded.

391

01:03:03.750 --> 01:03:10.349

LaMont Green (He/Him): and a lot of people have very complex high acuity needs in our permanent supportive housing.

392

01:03:10.480 --> 01:03:27.860

LaMont Green (He/Him): And how could we get aging and disability services to provide some additional resources and support and braid that support into some of the permanent supportive housing, so that we can increase retention rates in permanent supportive housing and decrease returns to homelessness.

393

01:03:28.170 --> 01:03:46.490

LaMont Green (He/Him): And then one of my favorite workforce development actually learned a lot from this Eliza. Back in the day where we were developing projects. Liza and her team at building changes to get workforce development, to work in a more integrated fashion with homelessness. Because you know what

394

01:03:46.640 --> 01:04:07.470

LaMont Green (He/Him): some people it's going to be getting a job or getting a job that pays a higher dollar amount that's going to get them out of homelessness before they get housing right. And so we got to work with these systems. I learned this from lies a long time ago. Some of these systems don't see our unhoused neighbors as being work ready.

395

01:04:08.410 --> 01:04:16.919

LaMont Green (He/Him): and all of these other things right? So the more we can integrate these different services while people are on the by names list



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396

01:04:17.870 --> 01:04:21.529

LaMont Green (He/Him): that might be the pathway out of housing before the housing actually shows up.

397

01:04:21.690 --> 01:04:22.736

LaMont Green (He/Him): And so

398

01:04:23.850 --> 01:04:37.409

LaMont Green (He/Him): So there's a lot of good work that can be done that takes all of us. And then we have our frontline communities and the frontline communities. These are communities that are right in the trenches. These are communities who

399

01:04:37.930 --> 01:04:57.279

LaMont Green (He/Him): their communities have a way, high overrepresentation of people experiencing homelessness. We have the Dv community, the Latina community, the black community, the Lgbtq two-spirit community, our disability community. We need to also have a lens. Oftentimes our people in rural communities get forgotten.

400

01:04:57.380 --> 01:05:11.332

LaMont Green (He/Him): And so we need to have a lens there, too. Our tribal community and our tribal nation. Here in Puyallup, native Hawaiian Pacific Islanders actually have the highest levels of homelessness, those that are previously incarcerated, and

401

01:05:12.010 --> 01:05:23.010

LaMont Green (He/Him): and our youth and young adults. And so this is some of our partner mapping, and we want to hear from you all in the chat and out loud. Who's missing. And so

402

01:05:23.220 --> 01:05:47.880

LaMont Green (He/Him): what we're doing? We're having monthly jurisdictional check-ins. And then we're going to have these 3 community-wide meetings. Well, we are having the 1st launches right now. So so we are so happy that Pierce county coalition that you all are hosting the community-wide gathering. So this is our 1st launch meeting. We're going to come back and do some workshopping with you all. And then we're going to come back and talk about implementation.

403

01:05:47.880 --> 01:06:07.879

LaMont Green (He/Him): So we're really looking forward to this partnership, and then we'll also be doing quarterly Coc board check-ins, and we are partnering with Liza to figure out right now how we can make sure



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that this work is connected with the unified regional approach work, too. So we don't have all of these different silos developing.

404

01:06:08.080 --> 01:06:12.860

LaMont Green (He/Him): So I'm gonna shut my big mouth now, and pass it to Garrett.

405

01:06:15.890 --> 01:06:29.230

Gerrit Nyland: Time for another poll. All right. This is to get your brain going. I'm going to be embarrassed when I do this poll, because I put a bunch of places that I've heard about pain points in the coordinated entry system.

406

01:06:29.360 --> 01:06:45.859

Gerrit Nyland: and so I thought it might be helpful for you all to rank. And so this is my ask. You can check as many of these boxes as you want, but I really want you to check 3 areas that you feel like are significant pain points. And so I'm going to put this poll out there.

407

01:06:46.210 --> 01:07:05.430

Gerrit Nyland: So this is you as someone experiencing homelessness. This is you working with clients. This is you as a community member, what are some areas that you think are really challenging in coordinated entry, that if I was only focusing on 3 that I'd like you to mark those. Obviously, I put them all in as pain points, but

408

01:07:05.440 --> 01:07:19.980

Gerrit Nyland: difficult to schedule an appointment. Right? So again. We're talking about coordinated entry assessment and the diversion stuff difficult to travel to an assessment. Assessments aren't available when you need them. I'm thinking about after hours. I'm thinking weekends providers are difficult to trust.

409

01:07:20.020 --> 01:07:40.629

Gerrit Nyland: and that really is an interesting one that I hear a lot. Oddly enough, assessments don't result in housing right? That's kind of the main complaint with coordinated entry is that you do it, and you don't get much out of it. You never hear from coordinated entry after the assessment. The assessors don't really understand my personal situation.

410

01:07:41.196 --> 01:07:43.530

Gerrit Nyland: Assessors won't travel to us.

411

01:07:44.138 --> 01:07:51.700

Gerrit Nyland: Assessors ask too many uncomfortable questions, and the assessment takes too long. So again, this is just this is



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412

01:07:51.900 --> 01:08:09.149

Gerrit Nyland: me putting out some things that I've heard over a decade working with coordinated entry. I'm sure there's other ones you could put them in chat if you want. But really, this next section is about you guys talking about. And we can talk about things that are going amazing with coordinated entry. And please don't screw that up.

413

01:08:09.150 --> 01:08:21.910

Gerrit Nyland: Things that are a challenge with coordinated entry, and this can be from a client's perspective. This can even be from a provider perspective. Right? Oh, I've done coordinated entry for 5 years, and it drives me nuts

414

01:08:21.910 --> 01:08:25.940

Gerrit Nyland: that I have to do. X, because it has this challenge for my clients.

415

01:08:27.470 --> 01:08:45.869

Gerrit Nyland: So I've said all that. I don't see a lot happening. So I'm going to share what people said here. And then we're hopefully going to get some interesting comments. So a lot of people, assessments don't result in housing. Yeah, I don't know if Mike Yoder is on the call. But we were talking one time. He's like, I'm not sure

416

01:08:45.939 --> 01:09:10.500

Gerrit Nyland: Associated Ministries leading coordinated entry was a great decision for us, because we've we've been, you know, because coordinated entry feels disappointing, and that you connect to it and don't get anyway assessments not available when needed. The next most highest coming in with. I never hear from coordinated entry after the assessment, and the next is difficult to schedule an assessment. So anyway, we're going to take this

417

01:09:10.500 --> 01:09:27.409

Gerrit Nyland: information, but what we really want to do now is, get some hands up and some comments into the chat. We talked a little bit about doing small breakout groups. But I thought you know I'd love. I'd love responses from other people, especially in chat. So

418

01:09:27.710 --> 01:09:40.230

Gerrit Nyland: so as we we've talked about who we want to work with. So we still want to see that coming in the chat. Now we want to talk about you know what are some concerns you have. So again, who's missing concerns? You have things you like.

419

01:09:40.470 --> 01:09:42.950

Gerrit Nyland: all these little boxes here.



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420

01:09:42.950 --> 01:09:48.300

LaMont Green (He/Him): And I see Garrett Sarah's hand up, Sarah, and then a Dr. Jarvie.

421

01:09:49.920 --> 01:09:51.039

Sarah Howe: Am I unmuted.

422

01:09:51.330 --> 01:09:51.719

Rob Huff (he/him): You are.

423

01:09:52.600 --> 01:10:00.009

Sarah Howe: Okay. One of the things that I've seen and this is from things I've witnessed as well as things I've experienced.

424

01:10:00.300 --> 01:10:09.559

Sarah Howe: due to physical visual hearing, impairment, or any other kind of disability. People have difficulty filling out the applications.

425

01:10:09.790 --> 01:10:22.919

Sarah Howe: What what is needed is employees to either employees or volunteers, or even just somebody part-time to assist in helping fill applications. That's why you've got a lot of individuals who can't get

426

01:10:23.608 --> 01:10:30.219

Sarah Howe: into housing because they can't write out the applications. I was fortunate I had somebody to assist me, but

427

01:10:30.860 --> 01:10:33.750

Sarah Howe: I'm 1 of the fortunate ones, and I know I'm fortunate.

428

01:10:33.890 --> 01:10:38.689

Sarah Howe: Some would even say that I should count my blessings, which I do.

429

01:10:38.990 --> 01:10:40.050

Sarah Howe: And

430



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01:10:40.447 --> 01:10:45.690

Sarah Howe: I know that there's a lot of us out there. There's a lot of people out there who do not have the assistance.

431

01:10:45.910 --> 01:10:56.380

Sarah Howe: or who they say, oh, you've got too much sight. You don't qualify for assistance, and just because you got sight doesn't mean you can use it, I mean, look at all the folks out there with dyslexia.

432

01:10:56.550 --> 01:10:59.139

Sarah Howe: My dad has had dyslexia for

433

01:10:59.370 --> 01:11:07.499

Sarah Howe: 70 years, and he still hasn't. He still hasn't been able to overcome it back then they didn't teach you how to overcome dyslexia, they just said, deal with it.

434

01:11:08.910 --> 01:11:16.730

LaMont Green (He/Him): Sarah, your lived experience is so important, and it sounds like you more recently went through the core data entry system. Is that right?

435

01:11:18.233 --> 01:11:35.549

Sarah Howe: I don't know if I if I went through the coordinated entry system. I'm not sure how that went. All I know as I was calling apartments. I was calling apartment after apartment, looking for a place to live, and I'm like all I kept getting was sorry we're full sorry we're full. Oh, we don't have a wheelchair, accessible apartment.

436

01:11:35.840 --> 01:11:44.460

Sarah Howe: and being put on a waiting list when there was one little squeaky apartment available, I was on the waiting list for, like 2 different apartment

437

01:11:44.620 --> 01:11:48.543

Sarah Howe: complexes. But this is the 1st one that came up because

438

01:11:49.010 --> 01:12:00.449

Sarah Howe: I knew that in 2014 I knew the guy was wasn't paying his mortgage. We were getting the letters because the guy wasn't paying his mortgage, and so the place where I was subletting at the time.

439

01:12:00.710 --> 01:12:14.569



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Sarah Howe: I I I tried to get out of there in time, but there wasn't enough time. I was on a waiting list, and I had to live in an inaccessible facility which I don't blame the person, for, however I it is frustrating.

440

01:12:14.570 --> 01:12:25.179

LaMont Green (He/Him): And Sarah, can I interject who what was the agency that did your assessment? Because it sounds like you had a very positive experience, and you had support. Do you remember the name of the agency.

441

01:12:26.130 --> 01:12:30.120

Sarah Howe: I don't. Well, I I applied through Tahoma Vista village.

442

01:12:30.120 --> 01:12:30.940

LaMont Green (He/Him): Okay.

443

01:12:30.940 --> 01:12:36.690

Sarah Howe: My for this apartment? I had a rough time because I didn't know that the

444

01:12:37.350 --> 01:12:42.139

Sarah Howe: What time, what year did the the what a

445

01:12:42.300 --> 01:12:45.889

Sarah Howe: Coley what do they call it? I'm sorry. Forgot the name of it.

446

01:12:46.920 --> 01:12:50.949

Sarah Howe: The coordinated entry. What? What year did that start.

447

01:12:51.250 --> 01:12:54.001

LaMont Green (He/Him): Oh, my! It's been some time.

448

01:12:54.460 --> 01:12:56.759

Gerrit Nyland: 15 to 2016.

449

01:12:56.760 --> 01:13:01.119

Sarah Howe: To help me with it. I bet you somebody, I bet you. Chandra

450



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01:13:01.220 --> 01:13:05.960

Sarah Howe: submitted my application to it. She's no longer able to work with us.

451

01:13:06.110 --> 01:13:08.540

Sarah Howe: and I miss her a lot, but

452

01:13:09.420 --> 01:13:11.450

Sarah Howe: I believe she was the one that

453

01:13:11.560 --> 01:13:15.898

Sarah Howe: came out to my. She was the only one that came out to my house. Besides the reporters.

454

01:13:16.610 --> 01:13:29.350

LaMont Green (He/Him): Wow! That's amazing. Because some of the things that we heard like someone coming to your house helping you with the assessment. Those are the things that we really want to learn from, too, what works well as well. So we will definitely reach out to you, Sarah, and.

455

01:13:29.350 --> 01:13:43.200

Sarah Howe: There are so many people out there. And I. That's why I involve my job coach, because this is the kind of thing I want to do as a job, and I'm not looking for a full time job I'm not looking for. I want to help you guys to help other people.

456

01:13:44.750 --> 01:13:50.009

Sarah Howe: Because, just like, let me give you an example. I had a great experience.

457

01:13:50.510 --> 01:13:53.000

Sarah Howe: a gal named Mary via she.

458

01:13:54.750 --> 01:13:59.999

Sarah Howe: She tried to get some assistance, and the program she was working with

459

01:14:00.170 --> 01:14:19.519

Sarah Howe: didn't assist her enough. They got her into a shelter. The shelter didn't work out because they weren't prepared for people that were blind. So her and her boyfriend decided to leave the shelter. And then, shortly after that, she ended up in the hospital with an aneurysm and sepsis, and she didn't make it out.

460



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01:14:19.520 --> 01:14:20.250

LaMont Green (He/Him): Wow!

461

01:14:20.560 --> 01:14:29.610

Sarah Howe: So just because I mean, I'm just saying, just because I had a great time weathers here. Wish you were beautiful and all that stuff. It doesn't happen to everybody, and I know that, and I think it hurts.

462

01:14:30.390 --> 01:14:31.190

LaMont Green (He/Him): Thank you. Sarah.

463

01:14:31.190 --> 01:14:34.669

Sarah Howe: Want to be. I want to do anything I can to help you guys. And.

464

01:14:35.090 --> 01:14:51.120

Sarah Howe: gosh, look at the time. I'm so sorry I really do have to leave. We've had. We've had a loss in. I'm a member of Washington Council blind. We've had a very significant loss, and so I'm going to see my family here in a little bit, and I wouldn't be able to do that without support.

465

01:14:51.280 --> 01:14:55.299

Sarah Howe: And I think you guys sent somebody out to help me. So

466

01:14:55.620 --> 01:14:59.169

Sarah Howe: whoever did it? Thank you. I'm here because of you.

467

01:14:59.880 --> 01:15:09.700

LaMont Green (He/Him): Sarah, thank you. And we will be reaching out. We're going to be doing some focus groups of people with lived and living experience of homelessness. So maybe you can help us with the plan.

468

01:15:09.700 --> 01:15:10.050

Sarah Howe: Bet.

469

01:15:10.390 --> 01:15:11.210

LaMont Green (He/Him): Thank you.

470

01:15:11.210 --> 01:15:26.669



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Sarah Howe: But, Lamont, I'll do anything you need. I will do my best. I do have things going on, but I will work. I'll do my best to work within your time, and I can even take days. There are some days I can even like, just, you know, switch things around. Things happen.

471

01:15:26.670 --> 01:15:27.300

LaMont Green (He/Him): Yeah.

472

01:15:27.300 --> 01:15:38.874

Sarah Howe: And I'll be glad to help as best I can. You just let me know. I'm a special. I'm accessible. By zoom, I go where Shuttle can go. I I can't get him to let me drive. But other than that.

473

01:15:41.150 --> 01:15:43.529

Sarah Howe: who could ask for more.

474

01:15:43.530 --> 01:15:46.289

LaMont Green (He/Him): We'll we'll work through it, Sarah, and thank you again.

475

01:15:46.290 --> 01:15:47.140

Sarah Howe: Lamont.

476

01:15:47.140 --> 01:15:49.660

LaMont Green (He/Him): Okay, appreciate you. Take good care.

477

01:15:49.850 --> 01:15:51.109

Sarah Howe: You take good care.

478

01:15:51.110 --> 01:15:51.830

LaMont Green (He/Him): Yes, ma'am.

479

01:15:51.830 --> 01:15:57.649

Sarah Howe: Bob, yeah, you guys got me hooked up into this really cool. Thanks, Rob.

480

01:15:57.650 --> 01:15:58.510

LaMont Green (He/Him): No.

481



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01:15:58.510 --> 01:16:00.370

Rob Huff (he/him): Glad you're enjoying it.

482

01:16:01.230 --> 01:16:02.619

Sarah Howe: I am, and now.

483

01:16:02.620 --> 01:16:03.330

LaMont Green (He/Him): Community.

484

01:16:03.330 --> 01:16:04.979

Sarah Howe: I'll see you guys next week.

485

01:16:05.370 --> 01:16:09.909

LaMont Green (He/Him): Bye, bye, Sarah, Dr. Jarvi, you have the floor.

486

01:16:10.630 --> 01:16:24.090

Dr. Douglas Jarvie, The Salvation Army Tacoma: Gosh! I can't compete with that passion. So I I want to bring out another another aspect. So I'm I'm not a ce provider

487

01:16:25.382 --> 01:16:35.649

Dr. Douglas Jarvie, The Salvation Army Tacoma: but we require ce, so we're a ce referral. We referral agency we refer people to. And one of the hardest parts

488

01:16:35.820 --> 01:16:43.969

Dr. Douglas Jarvie, The Salvation Army Tacoma: for us is motivating people to do it.

489

01:16:44.300 --> 01:16:50.140

Dr. Douglas Jarvie, The Salvation Army Tacoma: And and I say this because it's it's a requirement, and some sometimes

490

01:16:50.320 --> 01:16:55.070

Dr. Douglas Jarvie, The Salvation Army Tacoma: people would rather leave our shelter than go do it.

491

01:16:55.220 --> 01:17:00.847

Dr. Douglas Jarvie, The Salvation Army Tacoma: So and even I know that sometimes, CEO, I think it's from



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492

01:17:01.480 --> 01:17:05.280

Dr. Douglas Jarvie, The Salvation Army Tacoma: Catholic community services will even come out to us or or they do it by phone

493

01:17:05.720 --> 01:17:09.719

Dr. Douglas Jarvie, The Salvation Army Tacoma: and and and it seems very easy to me

494

01:17:10.110 --> 01:17:19.529

Dr. Douglas Jarvie, The Salvation Army Tacoma: to to get access to it and to have it. And and and and and I think that Ce is doing a wonderful job of of providing

495

01:17:19.770 --> 01:17:26.799

Dr. Douglas Jarvie, The Salvation Army Tacoma: a great service, but we're still. It's still. It's still difficult to motivate people to go

496

01:17:26.990 --> 01:17:31.700

Dr. Douglas Jarvie, The Salvation Army Tacoma: and do it. And so I'm I'm wondering is

497

01:17:32.110 --> 01:17:38.080

Dr. Douglas Jarvie, The Salvation Army Tacoma: if we need to to understand why people feel hesitant. Maybe they feel it's not

498

01:17:38.480 --> 01:17:43.109

Dr. Douglas Jarvie, The Salvation Army Tacoma: practical. There's no results. There's no success. There's no

499

01:17:43.340 --> 01:17:48.520

Dr. Douglas Jarvie, The Salvation Army Tacoma: no, no, no effect. If they do it, it's just.

500

01:17:49.090 --> 01:17:53.870

Dr. Douglas Jarvie, The Salvation Army Tacoma: and if something is just a requirement just to do it, it doesn't make sense to me.

501

01:17:54.070 --> 01:18:06.909

Dr. Douglas Jarvie, The Salvation Army Tacoma: you know, if you have to sign your name on this piece of paper and turn this piece of paper in, and it just goes into a you know, a file somewhere, and it's saved forever, and no one ever looks at it.



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502

01:18:07.180 --> 01:18:11.000

Dr. Douglas Jarvie, The Salvation Army Tacoma: How how does that help me? So I'm thinking.

503

01:18:11.670 --> 01:18:18.629

Dr. Douglas Jarvie, The Salvation Army Tacoma: how do we motivate people to see the purpose of joining the coordinated injury program.

504

01:18:18.630 --> 01:18:28.569

LaMont Green (He/Him): So, Dr. Jervi, I just wanna make sure we're hearing you correctly. So when we're doing this work, one of the questions we need to be asking is

505

01:18:29.120 --> 01:18:34.649

LaMont Green (He/Him): so that we can understand why are certain folks hesitant

506

01:18:34.920 --> 01:18:39.839

LaMont Green (He/Him): to go through the coordinated entry assessment process? Am I hearing you correctly?

507

01:18:39.840 --> 01:18:40.680

Dr. Douglas Jarvie, The Salvation Army Tacoma: Yes.

508

01:18:40.680 --> 01:18:57.970

LaMont Green (He/Him): Okay? And and then we need to address those barriers. Got you. And then I also appreciate what Julie is putting in the chat, Julie, that is such a powerful comment. You mentioned that coordinated entry should be a direct service. And it's really interesting because I'm gonna go back a slide here.

509

01:18:58.180 --> 01:19:01.400

LaMont Green (He/Him): I think it may not be fully. -Oh.

510

01:19:02.330 --> 01:19:05.670

LaMont Green (He/Him): my computer's doing something weird. Now, let's see here.

511

01:19:07.040 --> 01:19:22.079

LaMont Green (He/Him): Okay. So when we go back to this slide, if folks can see it. You see how we have supportive services here the second to the bottom block. So while people are on the by names list



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512

01:19:22.200 --> 01:19:24.339

LaMont Green (He/Him): our permanent housing. Q.

513

01:19:24.890 --> 01:19:27.909

LaMont Green (He/Him): They should be receiving supportive services.

514

01:19:28.600 --> 01:19:40.149

LaMont Green (He/Him): Right? It could be linkages to workforce development. It could be behavioral health. It could be a whole host of things, right psychosocial, spiritual, emotional supports.

515

01:19:40.150 --> 01:20:03.489

LaMont Green (He/Him): And then the system navigators are those ones that are supposed to be helping there. Right? So we'll be looking at this, Julie, to see how well is this happening? Where is this happening? Well, and and how it could be beefed up? And and Dr. Jarvie will also be sure to ask folks to what is the hesitancy, so we could figure that out as well.

516

01:20:03.900 --> 01:20:08.959

Dr. Douglas Jarvie, The Salvation Army Tacoma: Hey? So I have a little follow-up question. According to what you just said, supportive service.

517

01:20:08.960 --> 01:20:09.340

Gerrit Nyland: This is.

518

01:20:09.340 --> 01:20:13.460

Dr. Douglas Jarvie, The Salvation Army Tacoma: So if if we send somebody to Ce and they've

519

01:20:13.580 --> 01:20:17.639

Dr. Douglas Jarvie, The Salvation Army Tacoma: completed their process, then shouldn't they have

520

01:20:17.790 --> 01:20:38.360

Dr. Douglas Jarvie, The Salvation Army Tacoma: a contact person or a case manager or so us, someone who does provide that supportive service. And so we can ask them, hey, have you? You finish? Ce. Who? Who or where is your ce case manager should. Shouldn't we have that.

521

01:20:38.940 --> 01:20:58.600



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LaMont Green (He/Him): That is the ideal, and I believe that we do have pockets of that. But you know, funding resources, all these things, and I'm sure Devin and Garrett can add more. But the the ideal sense is that you have system navigators that are supporting people while they're on the bindings list

522

01:20:58.620 --> 01:21:17.710

LaMont Green (He/Him): with connecting to all of those different services. And so that's 1 of the things that we're going to be looking at is to what extent is that happening because oftentimes we do hear people say, you know, they get the assessment. They're on the list. They don't hear from anyone, and it's just like a black box for a while.

523

01:21:19.920 --> 01:21:25.529

LaMont Green (He/Him): And then I'm sorry if I mispronounce your name. But, Miss Sharp or Shalana, is it Shalana?

524

01:21:30.210 --> 01:21:35.240

LaMont Green (He/Him): You're unmuted, Shalana and I might be butchered.

525

01:21:35.470 --> 01:21:38.380

Rob Huff (he/him): I think Shalana may have an issue with the microphone.

526

01:21:38.710 --> 01:21:43.080

LaMont Green (He/Him): Okay, well, we'll come back to you, Shalana, or you can also put it in the chat.

527

01:21:44.500 --> 01:21:46.879

LaMont Green (He/Him): And let's see, who do we have next

528

01:21:48.680 --> 01:21:52.679

LaMont Green (He/Him): any other folks wanted to share. This is very, very helpful.

529

01:21:52.840 --> 01:21:54.420

LaMont Green (He/Him): Please don't hold back.

530

01:21:54.570 --> 01:22:01.690

LaMont Green (He/Him): We're recording this so we can use all of this information that you all are sharing. I see.

531

01:22:02.260 --> 01:22:13.869



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LaMont Green (He/Him): Sally saying the data about the lack of appropriate housing for so many people should be published and used in advocacy. Yes, to push the multiple ways, to think about expanding, housing. Excellent.

532

01:22:14.150 --> 01:22:32.729

LaMont Green (He/Him): Right now the housing conversation is stuck in the we need to follow the typical State Federal funding processes. Sally, you are highly innovative, and we need to be innovative. That's the thing. We have to have an eye towards innovation, because there's not enough housing. There's not enough funding right. But even looking at.

533

01:22:32.730 --> 01:22:45.259

LaMont Green (He/Him): how could we support people who are on the bindings list? We might have to do some type of group thing where we have peer supports, or you know, we can try to figure things out the best we can while we work on getting more funding and housing.

534

01:22:45.642 --> 01:22:55.959

LaMont Green (He/Him): But I love that Sally. And then Carolyn, Dr. Wise, Hi, Dr. Weiss, what options are there to switch case managers, system navigators based on clients. Desire.

535

01:22:56.751 --> 01:22:58.439

LaMont Green (He/Him): For a good match!

536

01:22:58.920 --> 01:23:00.140

LaMont Green (He/Him): That's excellent.

537

01:23:00.370 --> 01:23:07.189

LaMont Green (He/Him): I don't know what that. How that exists, currently if someone's able to speak to that. But I think that's excellent.

538

01:23:07.550 --> 01:23:10.020

LaMont Green (He/Him): That's excellent, Carolyn.

539

01:23:10.020 --> 01:23:23.619

Carolyn Weisz: And I sorry. I'll just say that that came from a small qualitative study that Mike Craw and I and others on the Coc Racial Equity Committee sort of organized and did that

540

01:23:23.770 --> 01:23:32.659



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Carolyn Weisz: where the people benefited in the cases where they said they were able to exert some choice and change.

541

01:23:34.680 --> 01:23:37.079

LaMont Green (He/Him): Well, that's excellent, Dr. Weiss. Thank you.

542

01:23:37.080 --> 01:24:03.809

Gerrit Nyland: You know, it's interesting. When we talk a little bit about case management from coordinated entry specialists. It really isn't currently how the program is designed case manager can totally jump in on this. But when you're modeling the amount of time, so this is years ago. But I think we average just a couple hours of case management time with a client for each ce specialist. So it's not. It's not a deep relationship that goes on for a long time.

543

01:24:04.150 --> 01:24:22.119

Gerrit Nyland: You know, just in the way that in the expectations we have of our coordinated entry specialists and the amount of time and the expectations of their productivity is, it's, I think, 4 and a half. It would be like a typical diversion client. But a client not picking diversion usually ends up with with a lot less time

544

01:24:23.600 --> 01:24:46.120

Gerrit Nyland: and again by design. So that's not a criticism of the coordinated entry specialists. It's the flow they need to do. And they house a lot of people with the other thing I would toss out like we, and we can't break that part. So so far this year about 750 people have entered housing from the diversion program, right? So that's on target for 1,500 people a year. Right? So that's not the referrals to permanent housing programs. That's

545

01:24:46.160 --> 01:24:57.480

Gerrit Nyland: that's the diversion, financial assistance and the and problem solving that comes out of those conversations. So it's it's it has some real strengths, right. Obviously, a lot of weaknesses that we're talking about.

546

01:24:58.060 --> 01:25:00.820

LaMont Green (He/Him): Excellent. And so I believe, Devin, you were.

547

01:25:01.460 --> 01:25:04.089

LaMont Green (He/Him): Did you have a thought you wanted to share Devin.

548

01:25:06.440 --> 01:25:09.840

Devon Isakson | Pierce County Human Services: Yeah, in terms of client voice, client choice.



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549

01:25:10.490 --> 01:25:38.519

Devon Isakson | Pierce County Human Services: So I think there has always been with most agencies policies that they create based on agency, but they are required to have policies around. What a client would do in the case that they had a complaint or there was an issue. But I also think in in terms of client voice client choice. There's a lot of different people that can advocate for someone including themselves. Right?

550

01:25:38.845 --> 01:26:06.329

Devon Isakson | Pierce County Human Services: I get emails sometimes. And my email address is on the coordinated entry website. And someone will say, I haven't been successful. And I would like some help. Or I would like to switch, and I'm able to advocate for them and make that happen. So a couple different avenues, I think, to get someone with the right person, and I think it's a really valuable point to bring up, because we've been talking a lot in the State, or the comprehensive plan to end homelessness about creating an Ombuds

551

01:26:06.330 --> 01:26:13.520

Devon Isakson | Pierce County Human Services: office, and I think that is going to be in our near future when I say near, it's probably

552

01:26:13.740 --> 01:26:25.080

Devon Isakson | Pierce County Human Services: not tomorrow, but I do think it's in our near future, and I think that'll set folks up for the advocacy that they need when they're seeking services, because that's a missing element, right?

553

01:26:26.400 --> 01:26:33.239

LaMont Green (He/Him): Thank you. Thank you, Devin, for that, and let's go back to Shalana Shalana. Are you able to unmute.

554

01:26:33.400 --> 01:26:35.749

Shalana Sharpe: 3rd time's a charm. Can you guys hear me.

555

01:26:35.750 --> 01:26:36.789

LaMont Green (He/Him): Yes, thank you.

556

01:26:36.790 --> 01:26:57.090

Shalana Sharpe: Oh, my goodness, Hallelujah! Anyway! So coming from coordinated entry point of view Garrett kind of hit the nail right on on point where, when we are with a client and putting them per se into priority pool, there's not a lot of it's more like a touch and go kind of a feel.

557



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01:26:57.090 --> 01:27:10.199

Shalana Sharpe: I always open myself up. If a client should have any further questions after me, placing them into priority pool to give them my information so that way they know that they still can contact me

558

01:27:10.380 --> 01:27:33.210

Shalana Sharpe: if they have any further questions. Another thing I like to tell my clients is, Hey, you know these are the dates that you're going to be put in. This is the date. You might be exited out of priority pool. If you feel comfortable with me, you can definitely reach out to me. So I can update any information that I need to update and get you back into priority pool.

559

01:27:33.210 --> 01:27:56.480

Shalana Sharpe: Or I can, you know, if you don't like me, then you are more than welcome to call 211 and and reschedule that appointment with another case specialist. So you know, I try not to just abandon those that might be on priority pool, but we do take a little bit more time with those that we are working with with diversion per se.

560

01:27:56.480 --> 01:27:56.990

LaMont Green (He/Him): Hmm.

561

01:27:57.440 --> 01:28:10.730

Shalana Sharpe: Because we do need that communication with them. We do need documentations to put in their files, we need to, you know. So there's a lot more communication when a client is in diversion compared to like priority pool.

562

01:28:12.350 --> 01:28:13.709

LaMont Green (He/Him): That's really helpful.

563

01:28:14.060 --> 01:28:38.740

Shalana Sharpe: Yeah. And you know, wherever the client wants to meet, where I don't mind driving. If I have to drive to find them or meet with them. They're more than welcome to come to our office. And now that we have more of a set time of being that the day center is no longer. We have a more set time with somebody downstairs, or we can do over the phone conversations, whichever it is that they feel most comfortable doing.

564

01:28:39.220 --> 01:28:39.630

LaMont Green (He/Him): Nice.

565

01:28:39.630 --> 01:28:41.229

Shalana Sharpe: What they want.



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566

01:28:41.230 --> 01:28:44.830

LaMont Green (He/Him): And Shalana, what's your what's your agency? If I don't? If you don't mind me asking.

567

01:28:44.830 --> 01:28:48.209

Shalana Sharpe: Oh, I'm with Catholic community services, family housing network.

568

01:28:48.340 --> 01:28:50.650

LaMont Green (He/Him): Nice. And you're a case specialist, right?

569

01:28:50.650 --> 01:28:51.449

Shalana Sharpe: I am.

570

01:28:51.450 --> 01:29:01.310

LaMont Green (He/Him): Nice. Well, thank you for your work that you're doing, and you're being proactive. And if I if I needed a case specialist I would want one like you. So thank you, Shalana.

571

01:29:01.310 --> 01:29:03.759

Shalana Sharpe: You're welcome. Thank you. Guys.

572

01:29:04.360 --> 01:29:21.900

LaMont Green (He/Him): So I'm going to pick on someone because they put such a I mean, all the comments in the chat have been wonderful. But, Sandy, do you have anything additional you want to share regarding your comment that you had put in the chat you might want to give people. I'm sorry to call on you like this, you could always pass.

573

01:29:22.310 --> 01:29:22.919

Sandy Anthis (ze, zer) Peer Community: This is fine.

574

01:29:22.920 --> 01:29:24.180

LaMont Green (He/Him): Important, yeah.

575

01:29:24.710 --> 01:29:54.120

Sandy Anthis (ze, zer) Peer Community: So I'm actually a peer working in the Parkland Spanaway Library. So I actually work directly with the unhealth populations in a position because of all of the access in the library to fax machines, to printers, to computers where I can actually sit down with people and help them grind through the



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end tasks. I've also worked for the Tacoma Rescue Mission. I was in their career services, and so I worked with their case managers. I know how they're supposed to work. And again, like they don't have a ton of time to meet with people, and it's nothing derogatory on them because of what they're doing.

576

01:29:54.120 --> 01:30:10.980

Sandy Anthis (ze, zer) Peer Community: and a lot of times when people would leave this like talking to their case manager. They have no idea what they've just heard. It's brand new lingo. Sometimes they've printed a list. They're under a lot of stress. And now, like they're supposed to go out and leave the shelter and not actually have a place for them

577

01:30:10.980 --> 01:30:24.240

Sandy Anthis (ze, zer) Peer Community: to relax, and then to go and resolve all of their issues. I have had a great amount of success, even working with people that had been unhoused for like 10 years when I gave them a peaceful environment

578

01:30:24.240 --> 01:30:41.800

Sandy Anthis (ze, zer) Peer Community: when I gave them and supported them, the way that they needed to go through the process. Priority pool can take months. And there's like nothing that they're getting in that. So they really need to have a lot of community love that's fed to them during these processes, when they're working and getting nothing back.

579

01:30:41.870 --> 01:31:02.640

Sandy Anthis (ze, zer) Peer Community: Because I'm having them do applications and applications and intakes. And you know, for every organization they have to go and do an intake. And so they know what that is, and I can get people like Jake will come to the library if I have people, but it has to be on some type of regular basis and not everybody like I'll get someone coming regular, and then they get picked up by the police.

580

01:31:03.450 --> 01:31:27.350

Sandy Anthis (ze, zer) Peer Community: And so I have my own list, because someone had put down that, you know, we need to be able to explain this to people what it is. I actually have a 40 page plus manual that I've been writing for the past 6 months that I print out, and I hand to people so that they actually understand when it comes to like coordinated entry like it has its own sheet. And we're going to talk about it down to like what it means, for, like the 90 days.

581

01:31:27.350 --> 01:31:36.089

Sandy Anthis (ze, zer) Peer Community: the priority pool, like I, I'm the only person that I've ever seen that's given them out with something so explicit. And I it's like there's only

582

01:31:36.090 --> 01:31:50.130



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Sandy Anthis (ze, zer) Peer Community: a few organizations that do coordinated entry. So I have it separate than from all of the other ones. So it's just like one page out of 40 pages of resources that they have to know, like the terms, what is rapid rehousing. It's not for singles.

583

01:31:50.449 --> 01:31:59.520

Sandy Anthis (ze, zer) Peer Community: A lot of people don't know that, or they're going to family of promise who doesn't do coordinated entry. And I've had people tell me they do, and it's like they don't, they want to.

584

01:31:59.880 --> 01:32:23.440

Sandy Anthis (ze, zer) Peer Community: So it's but then coordinated entry itself mails a check. And so when I'm working with people and trying to get that. They don't know that the check is being mailed. They have to verify with the homeowner that they're going to accept that end of the process. I had one person get through this whole process, and their bank wouldn't accept the check. And then the coordinated entry person didn't want to reissue it, because and so there's some of these problems that logistically make

585

01:32:23.500 --> 01:32:36.019

Sandy Anthis (ze, zer) Peer Community: this a nightmare for everybody involved, from the person who is accepting a voucher from the person trying to move. The good news is, I have helped people successfully even through that.

586

01:32:36.550 --> 01:32:50.640

Sandy Anthis (ze, zer) Peer Community: like one person that Jake actually helped us with. Their family, found them because we were able to put them in a position, they actually started going back to church, and this person had been in house for 7 years, and their family found them and took them, took them back with them. So

587

01:32:50.870 --> 01:32:53.310

Sandy Anthis (ze, zer) Peer Community: it's the disconnect.

588

01:32:53.490 --> 01:33:07.930

Sandy Anthis (ze, zer) Peer Community: is there, and I use it as a tool, so I normally will look for housing with them before we even apply for coordinated entry. When I send people to Jake, I'm telling him they do relocation. This is where they're going, and I have everything planned with them because the people

589

01:33:08.080 --> 01:33:10.950

Sandy Anthis (ze, zer) Peer Community: don't have enough access to waste

590

01:33:11.150 --> 01:33:29.909



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Sandy Anthis (ze, zer) Peer Community: like they're in survival mode. They don't like have a lot of capacity. They are doing really the best they can, and they become exhausted really, quickly, like the shelters are kicking people out at 6 30 in the morning they have to leave, so, regardless of your sleep time, that's your day, and then you have to go back at 6 30, and then check in.

591

01:33:29.910 --> 01:33:43.589

Sandy Anthis (ze, zer) Peer Community: and the facilities themselves. While they're great, they can still be stressful for people. There's there's no quiet spaces for them to do this work unless they get on a bus and drive. It's like an hour just to get to me from the Tacoma Rescue Mission

592

01:33:43.610 --> 01:33:52.269

Sandy Anthis (ze, zer) Peer Community: so. And they don't have bus passes. So it's only the few people that can actually get the buses, and I'm the only library in Pierce County with a peer.

593

01:33:52.450 --> 01:33:52.980

LaMont Green (He/Him): Hmm.

594

01:33:52.980 --> 01:34:21.699

Sandy Anthis (ze, zer) Peer Community: So in King County we're in several of the libraries. But this is a pilot program that we're launching. So Lakewood Library might be getting another peer, and the peer work is we're the ones that can actually grind the end with people every day like I'm in the library Tuesday through Saturday, and I'm meeting with people constantly new people and all of that. So it really changes. And right now the shelters aren't taking people that are chronically unhoused. Only if you haven't been a shelter for the 1st time. So

595

01:34:21.880 --> 01:34:24.490

Sandy Anthis (ze, zer) Peer Community: I have a lot of new people coming in and

596

01:34:25.150 --> 01:34:26.930

Sandy Anthis (ze, zer) Peer Community: sorry. That's a lot. I didn't mean to talk so much.

597

01:34:26.930 --> 01:34:37.779

LaMont Green (He/Him): No, no, Sandy, I could listen. Everything you're saying is so rich and helpful, and just really piggybacks with some of the things with Shalana and listening to you.

598

01:34:37.890 --> 01:34:48.530

LaMont Green (He/Him): you could tell that you embody what's called trauma-informed care. We hear people talk about trauma-informed care a lot, but it's in your DNA like everything that you're saying.



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599

01:34:48.530 --> 01:35:11.220

LaMont Green (He/Him): and I hope that if you and Sandy, if you and Shalana are comfortable, if you don't mind putting your contact information in the chat, and others that you would like for me and Garrett and our team that you have more in-depth things that you would like to share. If you don't mind putting your name and contact information in the chat.

600

01:35:11.540 --> 01:35:24.149

LaMont Green (He/Him): But we really gonna reach out to you, Sandy and Shalana, because when we think about the supportive services and what that looks like while people are on that by names list. The things that you both have shared have just been so powerful. But

601

01:35:24.150 --> 01:35:45.329

LaMont Green (He/Him): everyone, if you have something that you would like us to have a 1-on-one with you or participate in a focus group, if you could put your name and contact information in the chat, and we'll be sure to reach out to you. And I know it's 1027. So I'm going to hand it over to Devin, and then back to Garrett, and thank you all so much. This has been very, very helpful.

602

01:35:45.920 --> 01:36:10.799

Devon Isakson | Pierce County Human Services: Yeah, I'm sorry. I'll be very, very quick. So, Sandy, I would like to connect with you, because I think there's a couple points that aren't policy that you had brought up. They're actually against policy. And so I'd like you to kind of be aware of what those points are, so that you know what the expectations are of coordinated entry providers. So, for some reason.

603

01:36:10.800 --> 01:36:25.680

Devon Isakson | Pierce County Human Services: getting told incorrect information, you can be able to advocate or contact me to say, Hey, I worked with this agency, and they said I couldn't do XY. And Z. But I know that I can, you know. Can you support me in some way. Would that work?

604

01:36:26.870 --> 01:36:29.769

Devon Isakson | Pierce County Human Services: Okay, I'll put my email in the chat, sandy.

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01:36:32.520 --> 01:36:59.899

LaMont Green (He/Him): Thank you, Devin, and so I'm going to pass it to Garrett to kind of wrap us up and see if folks have any final concerns. But if you all want to reach out to us, Courtney's not here. But she's like our main project manager, air Traffic Control person. And so here is Courtney's email and her phone number. And so if you ever want to reach out to us, please do not hesitate, and we'll put this in the chat, and then Garrett, back to you.



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606

01:37:00.530 --> 01:37:20.480

Gerrit Nyland: Thanks. And again, we we want as much input as we can get. We want to come to you. So if you've got a group, or you just want to talk to us. That would be great. Some of the things that are are going to be fun, I think, to try to navigate are, you know, like we have a very complex, homeless system, and

607

01:37:20.780 --> 01:37:48.670

Gerrit Nyland: like there has to be ways to mail, and we like it complex in a way like we like it diverse. We like it to work for lots of different kinds of people, right? We like to have lots of different coordinated entry agencies so that you can pick one that works well for you. But that makes it a complex system. And so, you know, we've got some real opportunities clearly to to make the system easier to navigate while still keeping all of the diversity that really benefits our clients.

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01:37:48.800 --> 01:37:54.059

Gerrit Nyland: Yeah. And I guess I just wanna to drive home that we're, you know, we're

609

01:37:55.020 --> 01:38:06.199

Gerrit Nyland: looking at ways to help more people exit homelessness right? Like the end product of this isn't a bunch of bureaucratic work, or a bunch of plans that sit on the shelf right? Our goal is that

610

01:38:06.200 --> 01:38:31.190

Gerrit Nyland: more people have a shorter duration of homelessness, that they don't return to homelessness, and that they exit homelessness as quickly as possible. So that's the driving goal of any work to improve systems is that we're serving our clients better so excited for you guys to reach out excited to come back and talk about like the feedback we're getting and to get some more right. So we're collecting information. We're going to come up with ideas.

611

01:38:31.190 --> 01:38:38.640

Gerrit Nyland: You're going to respond to them. We're going to take that in. And together we're going to make something better like. I've got a lot of

612

01:38:38.750 --> 01:38:49.659

Gerrit Nyland: heart and and interest in the coordinated system, and and I'm excited to see what we all together can serve our community better with.

613

01:38:50.430 --> 01:38:59.180

Gerrit Nyland: And yeah, love. So we're going to go through this chat. Anything else you want to stick in. We got another 29 min, or however long we stay together. Did I see your hand up, Rosemary?



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614

01:39:01.130 --> 01:39:02.380

Rob Huff (he/him): I think she was clapping.

615

01:39:02.380 --> 01:39:03.970

Gerrit Nyland: Oh, a clap! I'll take a clap.

616

01:39:03.970 --> 01:39:09.450

Rosemary Powers: I was just clapping. I wanted to see what it would look like clap too often that way.

617

01:39:09.810 --> 01:39:16.860

Gerrit Nyland: So thanks everybody. Thanks Pierce County for making this a priority, and I hope some real good can come out of it.

618

01:39:19.930 --> 01:39:34.129

Rob Huff (he/him): Alright. So thank you so much for spending that amount of time with us kicking off this project this morning. And yeah, hopefully, the chat is. There was a lot of rich information in the chat throughout this conversation so hopefully, that's useful as well.

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01:39:35.150 --> 01:39:40.770

Rob Huff (he/him): And as Garrett knows all too well, come back whenever we can be useful.

620

01:39:41.550 --> 01:39:42.810

Rob Huff (he/him): thank you so much.

621

01:39:43.570 --> 01:39:58.260

Rob Huff (he/him): So let's shift to our regular updates from government agencies to to start the last 28 min of today's meeting 1st up. Do we have anybody on the call from the city of Tacoma to offer updates today?

622

01:40:02.800 --> 01:40:10.910

Rob Huff (he/him): Alright. So I think that's a no so let's shift over to updates from Pierce county human services. Devin.

623

01:40:11.250 --> 01:40:29.930

Devon Isakson | Pierce County Human Services: Hello again. Everyone. Most of my updates have been part of conversations we've already had. So the 1st one was the good news about the right of way program that we were able to house those folks in a very dangerous setting over on Wiley Avenue.



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624

01:40:30.170 --> 01:40:48.009

Devon Isakson | Pierce County Human Services: There was a lot of complexities to the folks there, and I'm not going to share in detail. But I just want to say they had some vulnerabilities that were significant. And so I think that's a win for the community. The other thing I wanted to focus in on is today is the Implementation Advisory Board meeting from one to 3.

625

01:40:48.010 --> 01:41:13.000

Devon Isakson | Pierce County Human Services: We're going to be finalizing recruitment today, not final, final because it has to go before the Executive and the Council for approval. But we did finalize the list of folks that the lb members have voted on to clear through to the next round to be approved. So that's super exciting. We're going to be talking about the feedback session that was held on the 19th of July, and just what the theme

626

01:41:13.000 --> 01:41:27.000

Devon Isakson | Pierce County Human Services: were that we heard we're going to do a short 2, 1, 1 update that has been pushed off the agenda a couple different times for other conversations. And then, of course, we're going to be talking about the comprehensive plan to end homelessness

627

01:41:27.000 --> 01:41:50.280

Devon Isakson | Pierce County Human Services: amendments that we are fully invested in going through right now. We've been collecting a lot of community engagement a lot. We have an ad hoc committee of the lab that's been really entrenched in giving us some great strategies to apply to the goals. Just a lot of hard work has been going on. And so we're going to give an update there. The other thing I wanted to mention is, Yhdp is in full

628

01:41:50.640 --> 01:42:14.470

Devon Isakson | Pierce County Human Services: effect. I think I mentioned this last week, but our coordinated community plan is submitted ahead and done. We're going to be launching the 100 Day challenge again. We had initially lost funding through that because it was HUD funded and they reinstated it. There's going to be a really big community event on October 3rd. Don't worry. I'll share all the information as we develop it. Love to see you all there. There were

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01:42:14.470 --> 01:42:32.880

Devon Isakson | Pierce County Human Services: quite a few folks on the Coalition that attended the 1st one, and as folks may or may not know, this is a youth and young adult project, and it's in the amount of about 3.5 million dollars, and it's going to bring more housing to our youth and young adults in the community. So it's very exciting.

630

01:42:32.880 --> 01:42:39.130



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Devon Isakson | Pierce County Human Services: The only other thing I have. Actually, I think that's it, and happy to take questions

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01:42:39.640 --> 01:42:41.059

Devon Isakson | Pierce County Human Services: if there are any.

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01:42:41.930 --> 01:42:43.940

Rob Huff (he/him): Yeah, anyone with questions for Devin.

633

01:42:48.930 --> 01:43:07.799

Rob Huff (he/him): I guess one I would have is if you could drop the link after this to the lab meeting this afternoon. That'd be helpful for folks who want to attend. It's from one to 3, and there is public comment at the end. So always a good thing to be able to be in touch with the work that's being done by that group.

634

01:43:08.020 --> 01:43:14.700

Rob Huff (he/him): But I'm biased because I'm on the lab. So any other questions for Devin.

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01:43:16.290 --> 01:43:22.979

Rob Huff (he/him): All right, let's move on to updates from our friends at the Tacoma Pierce County Health Department. I see Isaiah on screen.

636

01:43:23.910 --> 01:43:29.971

Isiah Cocroft: Yes, I am here. Today is actually pretty short. Not a whole lot of updates from our end.

637

01:43:30.632 --> 01:43:50.589

Isiah Cocroft: The 1st update for transparency is that our doctor or Md. Joel Alvarez is no longer part of the team, but that does not limit or reduce the amount of services that we're able to provide clients or patients. So our Arnp is able to do everything a doctor is able to do and is working eventually, 3 times

638

01:43:50.875 --> 01:44:16.879

Isiah Cocroft: in September, so she'll be covering all of that, and we still have our registered nurse doing wound care, and of course me doing outreach. So just an update there. And the other update is that we'll be working with the Hope team hopefully. So the Hope team, as folks know, is under Tacoma fire department. They have a field team, and we're gonna be doing some cooperation and collaboration with them to learn more about their work. So those are the only 2 updates that I have today.

639

01:44:18.180 --> 01:44:21.879



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Rob Huff (he/him): Great. Thank you, Isaiah. Any questions for Isaiah.

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01:44:24.400 --> 01:44:32.190

Rob Huff (he/him): Alright, not seeing any. How about any updates from the department of Emergency management of Pierce County.

641

01:44:35.760 --> 01:44:57.938

Rob Huff (he/him): It's possible that they are no longer on the call. I know that they are monitoring the weather. Just briefly, I'll mention still supposed to be in the low eighties today. So but there is no moderate heat risk in the county the next time it looks like we could have heat. Risk propping up again would be next weekend. So

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01:44:58.560 --> 01:45:09.430

Rob Huff (he/him): there's that, and let's shift over to do. I know Sally Perkins needs to leave soon, Sally, if we do an advocacy update now, will you still be able to talk it through.

643

01:45:11.490 --> 01:45:40.969

Sally Perkins: Okay. So for the city this week, the study session will focus on initiative measure 2, which is the workers rights initiative. They're still trying to figure out what to do with it. There are a number of questions about how it impacts certain employers. They're also going to have a committee of the whole at the same time where the council members are going to talk about what competencies they want in the new city manager. They're both scheduled for noon. Obviously they're both not going to happen at the same time. But Tuesday is an interesting day. If you're kind of a government nerd, that's the day to be following that stuff.

644

01:45:41.332 --> 01:46:00.729

Sally Perkins: The government performance and Finance Committee meets Tuesday at 1030, and they're going to be talking about or Tuesday at 10 o'clock. They're going to be talking about the multifamily tax exemption, and I know a number of you have opinions about that councilmember. Hines is going to be leading a discussion about the Mfte, and how you know what it's.

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01:46:00.800 --> 01:46:07.210

Sally Perkins: how it has been successful or not, etc, so that might be of interest to those of you who are interested in that particular item.

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01:46:07.620 --> 01:46:20.919

Sally Perkins: and then I don't have any notes on the City Council meeting which leads me to believe there's probably not anything specifically of interest to the coalition on the on that agenda on Tuesday evening for the county, the Monday study session.

647



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01:46:21.344 --> 01:46:49.329

Sally Perkins: There's going to be a presentation on a property tax overview, and that may give some information about how property tax revenues are going, and that might give an indication about some budget challenges or opportunities for the future. So if you like, study sessions, Monday at noon is that one? And then on Tuesday, Health and Human Services Committee meets at 9 30. This is the county. There will be a report on the work that's been done, based on the funds generated by the Maureen Howard Fund.

648

01:46:49.530 --> 01:46:55.579

Sally Perkins: and there will be a presentation about housing, and related the Housing and related services. 6 year

649

01:46:56.140 --> 01:47:13.000

Sally Perkins: advisory Expenditure and implementation plan. So that sounds like a really long title. But the information actually sounds pretty interesting. And the packet for that information, if you get on the county's website to look it up may have more details, so you might want to download the packet, and then at the council meeting

650

01:47:13.140 --> 01:47:37.810

Sally Perkins: there will be a proclamation about overdose awareness month. I know a lot of us are really, really concerned about the catastrophic impact of drugs on the people we're trying to help. So that might be a useful thing to hear, and then the council priorities for the 2627 budget will also be discussed, and Mary Conley's got more awesome.

651

01:47:39.610 --> 01:48:09.159

Mary Connolly: I just also wanted to add that at the Health and Human Services Committee on Tuesday the update to the 6 Year Expenditure Plan for Maureen Howard funds. That's going to be a resolution that's going to have a hearing. So there will be like a vote by the committee to recommend it to council potentially, and the packet was just posted. So I'll drop that in the chat if you want to take a look. It has

652

01:48:09.160 --> 01:48:21.149

Mary Connolly: information on the performance, as Sally said, the like a biennial performance report for the Maureen Howard Fund, as well as that resolution that will be heard.

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01:48:21.380 --> 01:48:22.413

Mary Connolly: Thank you.

654

01:48:23.110 --> 01:48:33.170

Rob Huff (he/him): Awesome. Thank you, Mary, and thank you, Sally. I'm glad you were able to stay on the meeting long enough to to do the advocacy update, because that's a lot of work. So you're appreciated.



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01:48:35.979 --> 01:48:45.810

Rob Huff (he/him): Alright. So next, up on our agenda, I skipped over the the update on the Pierce county comprehensive plan to end homelessness, and the reason for that is that

656

01:48:46.470 --> 01:48:55.329

Rob Huff (he/him): It was mostly covered by Devin. However, there is something I wanted to drop in the chat, which is a link to a News Tribune story

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01:48:55.370 --> 01:49:23.649

Rob Huff (he/him): that posted this morning, starring lots of information from Garrett and Island, as well as members of the Pierce County Council, talking about the funding issues related to homelessness and creative ways that we could think about filling the funding gap to meet the actual need for homelessness services across the county. So, Garrett, I don't know how you feel about how it came out, but that might be something that folks can

658

01:49:23.720 --> 01:49:28.596

Rob Huff (he/him): take a moment to read if they can access it

659

01:49:29.130 --> 01:49:33.780

Rob Huff (he/him): and like I said it just posted this morning. So, Garrett, anything you would add.

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01:49:36.020 --> 01:49:38.009

Gerrit Nyland: Actually, I think it's a pretty good article.

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01:49:38.480 --> 01:49:41.779

Gerrit Nyland: you know, all the ways we have to bring revenue in suck

662

01:49:42.200 --> 01:49:56.540

Gerrit Nyland: right? And that's kind of the moral of the story like, wouldn't it be cool if we could do all those things? And all the politicians being like, yeah, yeah, that would be cool, but reality exists, and so we've got to live in the world we have. But

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01:49:57.020 --> 01:50:04.840

Gerrit Nyland: but if you want to talk about, you know, I guess my only point would be of all the people that connect to coordinated entry. I'm going to tie it all back in



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01:50:05.250 --> 01:50:11.080

Gerrit Nyland: 10% of them. Get a referral right? We don't have enough permanent housing programs. And it's money.

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01:50:11.200 --> 01:50:19.880

Gerrit Nyland: It's money that stops it. They don't. We're not inefficient. And those things, you know, programs sit unused. They all get used. It's just money.

666

01:50:20.070 --> 01:50:30.249

Gerrit Nyland: and that's the struggle. You know. You can stop people from becoming homeless, and that's a noble pursuit. But we've got people homeless right now, and we need to address it. And so yeah.

667

01:50:33.220 --> 01:50:38.730

Gerrit Nyland: good article, though I thought I thought it was well written, covered all yeah, all the points.

668

01:50:41.620 --> 01:50:46.030

Rob Huff (he/him): Great. And I did just drop a Pdf version hopefully, it's

669

01:50:46.470 --> 01:50:52.089

Rob Huff (he/him): it's displayed. Well, that I grabbed earlier today. I think that's gonna work.

670

01:50:52.817 --> 01:51:01.400

Rob Huff (he/him): Yes, it doesn't have all the pictures in the Pdf. But has the text so sorry you'll miss all the ads, but dang it

671

01:51:03.710 --> 01:51:11.189

Rob Huff (he/him): alright, so that leaves us with time to do some good trouble announcements, and share any success stories that folks have.

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01:51:11.340 --> 01:51:16.470

Rob Huff (he/him): So I see Jan's Jan Runbeck's hand shoot up, Jan, what do you have to share.

673

01:51:16.700 --> 01:51:39.550

Jan Runbeck: Yes, July 30.th There were 2 successful campaigns in this county, and success is due mainly to the great working relationship that this coalition sponsors among all the different partners. So on July 30th the Va. Had a big fair in the parking lot of Pierce County human services from here at Nativity House.



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674

01:51:39.590 --> 01:51:54.500

Jan Runbeck: 5 out of the 6 folks that went got immediate vouchers they were. They left the fair that day not only with lunch, but with a housing voucher. So that. And that was Tammy. Everybody remember Tammy from Fob. Hope

675

01:51:54.500 --> 01:52:12.959

Jan Runbeck: she's the one that coordinated the veterans from this particular shelter or this particular site. So that was that was really wonderful. Also, on that day we had a great public health campaign. It was the hepatitis C screening event at 3 different locations.

676

01:52:12.960 --> 01:52:39.940

Jan Runbeck: Thanks to all the outreach workers and and to everybody that was involved, it was spearheaded by Dr. Tom Lang, a physician with the free clinic at Tacoma Needle Exchange and outside partners. So over 160 people got screened with a significant positivity rate. That's you know, that's a different thing. We're taking care of those folks. But it was a great event, and highly successful as a cooperative partnership.

677

01:52:42.800 --> 01:52:45.989

Rob Huff (he/him): Thank you, Jan and Jason. I see your hand up as well.

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01:52:46.620 --> 01:52:47.550

Jason Scales: Yeah, I

679

01:52:47.830 --> 01:52:55.443

Jason Scales: think that had a big thing this week is we've closed on all our funding for our affordable housing project, and

680

01:52:56.100 --> 01:53:03.160

Jason Scales: we. Some of you may have got it. I'll send it out to the group, but we're gonna have a big groundbreaking ceremony on August 28th

681

01:53:03.717 --> 01:53:19.079

Jason Scales: for the 26 units of affordable housing. But for us, we're gonna start construction, probably on August 11.th So it's a big exciting day for us and week for us. So thanks for everybody who is a part of that, and pushing that through. So thank you.

682

01:53:19.990 --> 01:53:22.750



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Rob Huff (he/him): Awesome. That is great news. Thank you, Jason.

683

01:53:25.630 --> 01:53:34.460

Rob Huff (he/him): So anyone else with updates or things for the good order that they would like to share with the 51 of us who remain in the meeting.

684

01:53:38.940 --> 01:53:40.520

Rob Huff (he/him): Yeah, Shalana, go ahead.

685

01:53:42.290 --> 01:53:52.180

Shalana Sharpe: So yesterday, and so the 30th and the 31st Catholic community services veterans side of our

686

01:53:52.490 --> 01:54:12.069

Shalana Sharpe: organization was able to go down to Pierce County to do a lot of engaging with veterans, and I, for the 1st time was able to be a part of that which was super awesome. I was able to at least house just on the Ce. Side of it.

687

01:54:12.300 --> 01:54:26.489

Shalana Sharpe: 2 veterans who is going to be moving in to their new home on Monday, and then had the chance to do like over 30 screenings and conversations with others.

688

01:54:28.360 --> 01:54:29.120

Rob Huff (he/him): Awesome.

689

01:54:29.910 --> 01:54:32.879

Rob Huff (he/him): Thank you so much for sharing that good news.

690

01:54:34.020 --> 01:54:35.470

Rob Huff (he/him): Anyone else?

691

01:54:39.260 --> 01:54:48.770

Rob Huff (he/him): Alright. Well, I wanna thank everyone for hanging in there. On a very data, rich conversation, rich meeting today.

692

01:54:48.770 --> 01:55:10.759



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Rob Huff (he/him): and we'll hope to provide similar useful content next week. If you have an interest in helping us plan for next week's meeting. There'll be a small group of us who stay on this call, and after about a 5 min break we'll do some planning for everyone else. I want to wish you a safe and happy weekend, and we look forward to seeing you next Friday. Thank you